



# 2017 - 2018 Handbook

A Guide for HIV Services in North Texas

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## **About the AIDS Ribbon:** "36 Years of HIV" -

AIDS Ribbon by Mary Catherine Scoville

Since 1991, the red ribbon has been the universal symbol of awareness and support for people living with HIV or AIDS (PLWHA). Originally designed by a group called Visual AIDS, the ribbon was created as a response to the effects of AIDS on the arts community and as a way of organizing artist, arts institutions, and art audiences towards direct action on AIDS. Inspired by the use of yellow ribbons to honor American soldiers serving in the Gulf war, the founders of Visual AIDS chose red as the color for the ribbons because of its, "connection to blood and the idea of passion- not only anger, but love, like a valentine."

Today, the red ribbon continues to be a powerful instrument in the fight to increase public awareness while decreasing stigma surrounding HIV/AIDS and its services. As we celebrate major strides in treatments for PLWHA, we must not forget our greatest weapon; AWARENESS.



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## Section I

# A Guide to HIV/AIDS Services in North Texas

The 2017- 2018 HIV Services Handbook has been designed to help you find services and organizations in Dallas County and surrounding areas. It's not a directory of every service available, and inclusion in this directory does not constitute an endorsement by Dallas County, the Texas Department of State Health Services, or Parkland Health & Hospital System.

Agencies providing services in other areas of Texas and surrounding counties have been included as a courtesy for all users of this informational Handbook if the agencies furnished information for publication.

We have relied on the agencies listed to supply us with current and accurate information about their programs and services. If an agency did not respond to our request for information, it may not be included in the Handbook. The Handbook is designed to provide a starting point for accessing services in the Dallas area. In many cases it is only a partial list of the kinds of programs, services, and agencies available to someone living with HIV or AIDS in the Dallas area.

We have made every effort to be accurate in our development of this Handbook. Please understand that services change, and what was true when this book was published may not be true just a few months later. We hope you will find this Handbook useful. We welcome your comments and suggestions.

**Please Visit:**

**<https://www.surveymonkey.com/r/H6PZgWW>**

To take a brief survey regarding this resource, or scan the QR Code below with your smartphone to be taken directly to the survey.



PDF versions of this Handbook can be found at:  
[www.aidseducation.org/materials/](http://www.aidseducation.org/materials/)  
[www.parklandhospital.com/HIVServices](http://www.parklandhospital.com/HIVServices) &  
[www.dallascounty.org/department/rwpc/resources.php](http://www.dallascounty.org/department/rwpc/resources.php)

## Section II

### Risk Reduction Message

Myths persist about how HIV is transmitted. Only certain fluids: blood, semen, pre-seminal fluid, rectal fluids, vaginal fluids, and breast milk from an HIV-infected person can transmit HIV. These fluids must come in contact with a mucous membrane or damaged tissue or be directly injected into the bloodstream (from a needle or syringe) for transmission to possibly occur. Mucous membranes can be found inside the rectum, the vagina, the opening of the penis, and the mouth. An HIV infected woman can transmit HIV to her unborn child if she does not seek treatment in a timely manner.

To decrease the risk of spreading HIV:

- **Use condoms or dental dams** during all sexual activity;
- Preferably, try to stop using street drugs, but definitely **do not share** drug injection equipment;
- If you are HIV positive and pregnant, talk with your health care provider about taking HIV medications to help **prevent HIV transmission** to your baby;
- If you are an HIV-infected woman, **don't breastfeed any baby**;
- **Protect** cuts, open sores, and your eyes and mouth from contact with blood and the other bodily fluids referenced above.

#### IMPORTANT

If you think you have been exposed to HIV, get tested.  
Testing locations are listed in this Handbook.

#### REMEMBER

Getting tested now can lead to early detection of HIV  
which leads to early medical intervention.

### FOR EMERGENCIES CALL 911

<b>Crisis and Suicide Line (Dallas)</b>	214-828-1000 or 1-800-273-TALK
<b>Rape Crisis &amp; Child Sexual Abuse (Dallas)</b>	214-590-2926
<b>National Domestic Violence Hotline</b>	800-799-SAFE (7233) or 800-787-3224 (TTY)
<b>Texas Abuse/Neglect Hotline</b>	800-252-5400 or <a href="https://www.txabusehotline.org">https://www.txabusehotline.org</a>

For reporting abuse, neglect, or exploitation of children, the elderly, or people with disabilities.

## SECTION III: IMPORTANT RESOURCES

This guide contains numerous resources, but the ones in this section are highlighted for the value of the service, and because they are new, under-utilized or generally unknown services. As with all listings in this Handbook, services and programs change, and only the agencies themselves can tell you whether or not you qualify for services.

### THE AFFORDABLE CARE ACT Assistance with the Health Insurance Marketplace

**If you are already a client of any Ryan White funded agency:** Speak with a case manager. If you do not have a dedicated case manager, tell the receptionist that you want to speak with someone about signing up for health insurance.

**If you are not a client of a Ryan White funded agency, or aren't sure if you are:** You can go to any federally qualified health center (FQHC) and ask to speak with someone about signing up for the healthcare Marketplace. All FQHCs have staff that is trained to assist anyone who needs assistance; you do not need to be a patient at that clinic. For locations and contact information, please contact the following:

#### Dallas County

- Foremost Family Health Center – Balch Springs 972-588-4532 x100
- Los Barrios Unidos Community Clinic, Inc. 214-571-6132
- The Stewpot 214-746-2785
- The Bridge 214-670-1101
- Martin Luther King, Jr. Family Clinic 214-426-3645 x161
- Grand Prairie Community Health Center 469-865-1850 x5
- Mission East Dallas and MetroPlex Project 972-682-8917

#### Tarrant County

- Northside Community Health Center 817-625-4254
- Southeast Community Health Center 817-916-4333

#### Denton County

- Health Services of North Texas (HSNT – 2 locations) 940-387-5788

#### Collin County

- Collin County Adult Clinic 972-423-4941
- Farmersville Family Medical Clinic 972-782-6131
- Health Services of North Texas (HSNT – 2 locations) 972-801-9689

## Link-Up America/Lifeline

[www.lifelinesupport.org](http://www.lifelinesupport.org)

866-454-8387

This program assists low-income individuals with the cost of establishing home or wireless phone services, and offer a discount based on monthly service. Applications for both programs can be made at the same time at the website or telephone number above.

## LITE UP Texas

[www.liteuptexas.org](http://www.liteuptexas.org)

866-454-8387

Under LITE UP Texas (Low Income Telephone and Electric Utilities Program), qualified low-income customers currently receiving Medicaid and food stamps or with a household income at or below 125% of the federal poverty level receive a discount off of their monthly electric bill.

## Qualified Medicare Beneficiary (QMB) & Specified Low-Income Medicare Beneficiary (SLMB) Programs

[www.yourtexasbenefits.com](http://www.yourtexasbenefits.com)

866-454-8387

Under LITE UP Texas (Low Income Telephone and Electric Utilities Program), qualified low-income customers currently receiving Medicaid and food stamps or with a household income at or below 125% of the federal poverty level receive a discount off of their monthly electric bill.

## SECTION IV

### PrEP TALK

#### What is PrEP?

"Pre-exposure prophylaxis, or PrEP, is a way for people who do not have HIV but who are at substantial risk of getting it to prevent HIV infection by taking a pill every day. The pill (brand name Truvada) contains two medicines (tenofovir and emtricitabine) that are used in combination with other medicines to treat HIV. When someone is exposed to HIV through sex or injection drug use, these medicines can work to keep the virus from establishing a permanent infection..."

"...PrEP is a powerful HIV prevention tool and can be combined with condoms and other prevention methods to provide even greater protection than when used alone. But people who use PrEP must commit to taking the drug every day and seeing their health care provider for follow-up every 3 months." - Centers for Disease Control and Prevention (CDC)

#### Where to Find More Information:

Websites:

[www.PrEP-Talk.org](http://www.PrEP-Talk.org)

<http://www.cdc.gov/hiv/risk/prep/> (English)

<http://www.cdc.gov/hiv/spanish/basics/prep.html> (Español)

[www.aidseducation.org](http://www.aidseducation.org)

#### Frequently Asked Questions

The CDC has developed a question and answer resource for PrEP which can be accessed on their website at :

<http://www.cdc.gov/hiv/basics/prep.html>



## SECTION V

### HOW TO USE THIS HANDBOOK

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### **To Find Services**

If you need a specific type of service, turn to Section VII starting on page 9 for an alphabetical list of services with the agencies providing them listed beneath.

### **To Find an Agency or Organization**

If you are looking for an agency by name, turn to Section VIII starting on page 12 for a listing of agencies and a description about each.

### **About Ryan White and The Ryan White Program**

The Ryan White HIV/AIDS Program provides HIV-related services in the United States for those who do not have sufficient health care coverage or financial resources for coping with HIV disease. The program fills gaps in care not met by other payers.

Ryan White was diagnosed with AIDS at age 13. He and his mother Jeanne White Ginder fought for his right to attend school, gaining international attention as a voice of reason about HIV/AIDS. At the age of 18, Ryan White died on April 8, 1990, just months before Congress passed the AIDS bill that bears his name – the Ryan White CARE (Comprehensive AIDS Resources Emergency) Act. The legislation has been reauthorized four times since – in 1996, 2000, 2006, and 2009 – and is now called the Ryan White HIV/AIDS Program.

### **About Housing Opportunities for Persons with AIDS (HOPWA)**

The HOPWA program is a federally-funded grant program that provides housing assistance and supportive services for persons living with HIV/AIDS and their families. HOPWA was established by the National Affordable Housing Act of 1990. HOPWA has helped countless persons managing their HIV infection to avoid homelessness by addressing their needs for housing and access to medical and other care.

## SECTION VI

### TIPS AND INSTRUCTIONS

**Establishing your Eligibility:** Each of the agencies and services listed in this Handbook has specific, and sometimes slightly different, eligibility requirements. Different requirements might include things like your health status, where you live, or how much money you make. Read through the "Getting Started" section of this guide to get a better understanding of the help that is available and how to access services.

**What to Carry Around With You:** If you are new to care or returning to care, on the day you go out to seek new services, the following items may be very helpful to have with you in order to speed up the eligibility process:

1. Proof that you are HIV positive;
2. Proof of where you live;
3. Proof of your income; and
4. Proof of your insurance status

**IMPORTANT:** Talk to the staff at whichever agency you visit to find out exactly what documents will be helpful to have when you go for your appointment.

**REMEMBER:** Call ahead to the agency you will be visiting and ask what you'll need to bring when you go for your first appointment. Once you have gathered your eligibility documents, keep them with you for each agency you visit. Some agencies may work with one another and do a central intake, which means once you go through the process at one site it's valid for all sites affiliated with that agency. However, many agencies are stand-alone businesses, and you may have to repeat the eligibility process at each site. Try not to get frustrated by the paperwork – you may find that the process goes smoothly if you stay organized and keep your documents with you while establishing yourself in services.

Be aware that information changes frequently. Since the 2014 Handbook was released, several agencies either added or stopped offering services previously available, and two agencies went out of business. **Always call the agency first** to verify information.

There are times when individuals do not have all of the information listed. If this is your situation, call and talk to an intake specialist. They often can offer helpful advice on how to collect needed information or offer alternatives not listed in this Handbook.

## SECTION VII GETTING STARTED

### Just Recently Diagnosed or Returning to Care?

Receiving an HIV diagnosis is an overwhelming and often frightening experience. Where do you go? Who do you call? What should you do next? There are choices to consider, but the important thing is not to panic. This Handbook is full of options for you, and behind each option is a team of caring professionals who are going to guide you through maintaining your health and accessing all the services you may need in order to deal with the physical and psychological implications of an HIV diagnosis.

### Reasons to Enter or Re-Enter Primary Medical Care

In order to guide you through the options that are now a part of your life, there should be someone who understands how all parts of your care fit together to keep you as healthy as possible. That person will typically be your primary care provider (PCP). PCPs are responsible for providing health maintenance care and coordinating care among other specialties. The PCP may be a doctor (MD or DO), nurse practitioner (NP), or physician's assistant (PA). It is best if you and your health care provider work together as a team and that you play an active role in understanding your healthcare needs and HIV disease.

Additionally, in order to keep you as healthy as possible, it is important for a clinician to run laboratory testing to find out what HIV disease stage you are in and what treatment options are available to you. While some people may feel they need to take a breath after an HIV diagnosis and therefore wait to seek medical attention, it is strongly advised that as soon as you are diagnosed, you make an appointment to be seen by a doctor to get yourself established in care. Save taking that breath for when you have the facts so you don't scare yourself with what you don't know.

### Who Do I Call First?

To connect or reconnect to the HIV/AIDS care system, simply call one of the organizations listed in pages 32-67 that has "RW" (Ryan White) beside the agency name. Each Ryan White organization can either provide you with Intake services, or connect you to an agency that can.

For help in counties beyond Dallas, one of the following organizations can help you:

#### **Ellis & Navarro Counties**

Prism Health North Texas

214-521-5191 or  
866-495-3400

#### **Denton, Collin, Hunt, Kaufman, Rockwall Counties**

Health Services of North Texas

800-974-2437

#### **Ector County**

Ector County Health Department

432-498-4141

<b>El Paso County</b> City of El Paso/HIV Prevention Program	915-212-6665
<b>Cooke, Fannin &amp; Grayson Counties</b> Callie Clinic	903-891-1972
<b>Harris County</b> AIDS Foundation Houston	713-623-6796
<b>Lubbock County</b> Community Action Health Access Multi Program Service "Project CHAMPS"	806-771-0736
<b>Midland County</b> Midland Odessa Area AIDS Support	432-218-2002
<b>Nueces County</b> Coastal Bend Wellness Foundation	361-814-2001
<b>Potter County</b> Panhandle AIDS Support Organization	806-372-1050
<b>Tarrant &amp; Parker Counties</b> AIDS Outreach Center of Fort Worth	817-335-1994
<b>Taylor County</b> Big Country AIDS Resources	325-672-3077
<b>Travis County</b> AIDS Services of Austin "ASA"	512-458-2437

### **IMPORTANT**

**It is vital that you keep your appointments for recertification of eligibility. If you fail to keep your appointment, your eligibility will expire, and a full new intake will be required again before you can return to services.**

#### **Can I Bring Someone With Me?**

Absolutely! It is important that your loved ones be involved in your care and support. We welcome them at the intake session. We can help them better understand HIV and become a stronger support system for you. There may also be services we can offer them as affected family members such as counseling or child care for your children. In addition, we have access to many other non-HIV related services in the community that may be very helpful for caregivers, partners and family members.

#### **What Happens to My Information?**

Information provided at the intake session is collected and entered into a Texas Department of State Health Services (DSHS) database called ARIES. ARIES information is secure and confidential in order to protect your privacy.

It is used to track the HIV epidemic, the needs of the people impacted by the disease and the services utilized by them. All Ryan White funded organizations are required to enter this information and maintain strict confidentiality of the information provided to us. Only you can provide permission for us to share that information with other providers.

You will be provided a copy of all forms completed during intake. It is important that you take this packet with you to your first appointment at other referral service organizations. We will also, with your permission, share needed information with these referral service organizations to help expedite the referral process so you can begin needed services as quickly as possible.

## **What Happens Next?**

Once the intake specialist completes the required paperwork and assessment for eligibility and needs, he or she will provide you with immediate referrals to needed medical care and supportive services. They will inform you on how to make an appointment and what additional paperwork you may need that is unique to each service organization. They will also provide you a referral form for all referred services you need at that time and educate you on how case management can help you access additional services you may need in the future. Although intake specialists can provide initial referrals at the time of your intake, only a case manager can provide referrals after the intake process is completed. It is therefore very important to consider case management as a potential service you may need in the future.

Once your intake is complete and you receive your intake packet and referral form, you simply call the referred organizations for a first appointment. Be sure to ask if there is additional information you need to bring beyond the intake packet provided to you. Your intake specialist can help you make these appointments if you choose.

## **What Else?**

2-1-1 is a free, easy-to-remember phone number connecting callers with health and human services in their community. When you dial 2-1-1, you will talk to a trained resource specialist who has access to comprehensive data base listings of nearly all health and human services that exists in Texas. This includes but is not limited to: rent and utility assistance, food, emergency shelters, where to get employment help, medical and mental health assistance, help with transportation, and trained suicide intervention counseling. You can also get information on affordable child care, information about caring for an aging relative, or help recovering from a disaster. Information and referral is available 24 hours a day, 7 days a week throughout the year. Information can be provided in over 90 different languages.

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Austin Street Center ----- 35  
The Bridge----- 36  
Cathedral of Hope ----- 39  
Legacy Counseling Center ----- 50  
Resource Center Dallas ----- 59  
The Stewpot ----- 60  
Veterans Affairs North Texas Health Care System----- 65  
White Rock Friends----- 66

**Food – Pantry**

AIDS Outreach Center ----- 34  
AIDS Services of Dallas----- 35  
Cathedral of Hope ----- 39  
Denton County Friends of the Family ----- 46  
Genesis Women’s Shelter & Support ----- 49  
Health Services of North Texas ----- 51

Hunt County Shared Ministries -----	49
North Dallas Shared Ministries -----	55
Resource Center Dallas -----	59
Turn Around Agenda Family Services -----	63
Veterans Affairs North Texas Health Care System-----	65

**Food – Supplemental (SNAP/WIC)**

City of Dallas Housing/Community Services Department -----	41
Denton County Friends of the Family -----	46
Los Barrios Unidos Community Clinic-----	53
The Stewpot -----	60
Texas Health and Human Services Commission -----	62

**Food – Vouchers**

A Sister's Gift-----	32
Callie Clinic -----	37

**General Store/Thrift Store**

A Sister's Gift-----	32
AIDS Services of Dallas-----	35
Assistance Center of Collin County -----	35
Dallas LIFE-----	45
Denton County Friends of the Family -----	46
Metrocrest Social Services Centers -----	54
White Rock Friends-----	66

**Health Insurance Assistance**

AIDS Outreach Center-----	34
Callie Clinic -----	37
Collins Family Planning Clinic -----	41
Health Services of North Texas -----	48
Los Barrios Unidos Community Clinic-----	53
Prism Health North Texas -----	57
Resource Center Dallas -----	59
Texas HIV Medication Program (ADAP) -----	63

**Hearing Impaired Services**

Veterans Affairs North Texas Health Care System-----	65
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## HIV Early Intervention Services

Abounding Prosperity -----	34
Addiction Services – MHMR of Tarrant County -----	32
AIDS Healthcare Foundation -----	33
Callie Clinic -----	37
Council on Alcohol and Drug Abuse -----	43
Dallas County Health and Human Services -----	43
Prism Health North Texas -----	57
Veterans Affairs North Texas Health Care System -----	65

## HIV Prevention Education/ Risk Reduction

Abounding Prosperity -----	32
Addiction Services – MHMR of Tarrant County -----	32
The Afiya Center -----	33
AIDS Healthcare Foundation -----	33
AIDS Interfaith Network -----	34
AIDS Outreach Center -----	34
Callie Clinic -----	37
Children’s Medical Center ARMS Clinic -----	39
Collins Family Planning Clinic -----	41
Council on Alcohol & Drug Abuse -----	43
Dallas County Health and Human Services -----	43
The Group -----	48
Health Education Learning Project -----	48
Homeward Bound -----	49
John Peter Smith Hospital - Healing Wings Clinic -----	50
LifePath Systems -----	52
Los Barrios Unidos Community Clinic -----	53
Mission East Dallas -----	55
Parkland Health & Hospital System -----	55
Planned Parenthood of Greater Texas -----	59
Prism Health North Texas -----	57
Resource Center Dallas -----	59
S.A.A.V.E.D., Inc. -----	60
Tarrant County Public Health -----	61



Turn Around Agenda Family Services-----	64
UT Southwestern CPIU-----	64
UT Southwestern Dallas Family Access Network-----	65
Veterans Affairs North Texas Health Care System-----	65

## HIV/STD Testing Sites

Abounding Prosperity -----	32
The Afiya Center-----	33
Prism Health North Texas -----	57
AIDS Healthcare Foundation -----	33
AIDS Interfaith Network -----	34
AIDS Outreach Center-----	34
Callie Clinic -----	37
Children’s Medical Center ARMS Clinic -----	39
Collin County Health Care Services-----	41
Collins Family Planning Clinic -----	41
Council on Alcohol & Drug Abuse-----	43
Dallas County Health and Human Services-----	43
Denton County Health Department -----	46
Health Education Learning Project-----	48
John Peter Smith Hospital - Healing Wings Clinic -----	50
Los Barrios Unidos Community Clinic-----	53
Methodist Richardson Medical Center -----	53
Mission East Dallas -----	56
Parkland Health & Hospital System -----	55
Planned Parenthood of Greater Texas -----	59
Resource Center Dallas -----	59
S.A.A.V.E.D., Inc. -----	60
The Stewpot -----	60
Tarrant County Public Health-----	61
Turn Around Agenda Family Services-----	63
UT Southwestern CPIU-----	64
UT Southwestern Dallas Family Access Network-----	65
Veterans Affairs North Texas Health Care System-----	65

## Homeless Shelters

Austin Street Center -----	35
The Bridge-----	36
Dallas LIFE-----	45
Grayson County Crisis Center -----	47
Grayson County Homeless Shelter -----	47
The Stewpot (Day Shelter) -----	60
Veterans Affairs North Texas Health Care System-----	65

## Hospice Care Services

Community Hospice of Texas -----	42
Veterans Affairs North Texas Health Care System-----	65
Visiting Nurse Association-----	65
VITAS -----	65

## Housing Assistance

A Sister's Gift-----	32
AIDS Outreach Center-----	34
AIDS Services of Dallas-----	35
Callie Clinic -----	37
Dallas Human Services Department -----	39
CitySquare Food Pantry -----	40
Dallas County Health and Human Services-----	43
Dallas LIFE-----	45
Hunt County Shared Ministries -----	49
Legacy Counseling Center -----	50
Metrocare Services-----	54
North Dallas Shared Ministries -----	55
The Stewpot -----	60
Veterans Affairs North Texas Health Care System-----	65

## Housing – Transitional

Abounding Prosperity -----	32
Austin Street Center -----	35
The Bridge-----	36
Dallas LIFE-----	45
The Family Place -----	46
Genesis Women's Shelter & Support -----	47

Homeward Bound -----	49
Legacy Counseling Center -----	50
The Stewpot -----	60
Veterans Affairs North Texas Health Care System -----	65

**Job Assistance**

A Sister’s Gift -----	32
AIDS Services of Dallas -----	37
Assistance Center of Collin County -----	35
The Bridge -----	36
Cathedral of Hope -----	39
Dallas LIFE -----	45
The Family Place -----	46
Genesis Women’s Shelter & Support -----	47
Metrocrest Social Services Centers -----	54
North Dallas Shared Ministries -----	55
Workforce Solutions Greater Dallas -----	61

**Legal Services**

Denton County Friends of the Family -----	46
The Family Place -----	46
Legal Hospice of Texas -----	51
The Stewpot -----	60

**Literacy Services**

Literacy Instruction for Texas (LIFT) -----	52
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**Medicaid Access Services**

Assistance Center of Collin County -----	35
Children’s Medical Center ARMS Clinic -----	39
Genesis Women’s Shelter & Support -----	47
John Peter Smith Hospital - Healing Wings Clinic -----	50
LifePath Systems -----	52
Los Barrios Unidos Community Clinic -----	53
Mission East Dallas -----	55
Tarrant County Public Health -----	61
Texas Health and Human Services Commission -----	62
Veterans Affairs North Texas Health Care System -----	65

## Medical Services

### HIV/AIDS Specialty Clinics

Prism Health North Texas -----	57
AIDS Healthcare Foundation -----	33
Callie Clinic -----	37
Children's Medical Center ARMS Clinic -----	39
Health Services of North Texas -----	48
John Peter Smith Hospital - Healing Wings Clinic -----	50
Parkland Health & Hospital System -----	55
Tarrant County Public Health -----	61
UT Southwestern Dallas Family Access Network-----	65
Veterans Affairs North Texas Health Care System-----	65

### Non HIV-Specific Clinics

The Bridge -----	38
Callie Clinic -----	37
Children's Medical Center ARMS Clinic -----	43
Denton County Health Department -----	46
Los Barrios Unidos Community Clinic-----	53
Mission East Dallas -----	55
North Dallas Shared Ministries -----	55
Parkland Health & Hospital System -----	55
Tarrant County Public Health -----	61
UT Southwestern Dallas Family Access Network-----	68
Veterans Affairs North Texas Health Care System-----	65

## Medication Assistance

Prism Health North Texas -----	57
AIDS Healthcare Foundation -----	33
AIDS Outreach Center -----	34
Callie Clinic -----	37
Cathedral of Hope -----	39
Children's Medical Center ARMS Clinic -----	43
Health Services of North Texas -----	48
Hunt County Shared Ministries -----	49
John Peter Smith Hospital - Healing Wings Clinic -----	50

Los Barrios Unidos Community Clinic -----	55
Mission East Dallas -----	60
Parkland Health & Hospital System -----	55
The Stewpot -----	60
Tarrant County Public Health-----	61
Texas HIV Medication Program (ADAP) -----	63
Veterans Affairs North Texas Health Care System-----	65

## **Outreach Services**

Abounding Prosperity -----	32
AIDS Interfaith Network -----	34
AIDS Outreach Center -----	34
Assistance Center of Collin County -----	35
Callie Clinic -----	37
Collins Family Planning Clinic -----	41
Council on Alcohol & Drug Abuse -----	43
Dallas County Veterans Services-----	44
Dallas LIFE-----	45
Denton County Friends of the Family -----	46
The Family Place (For victims of domestic/family violence) -----	48
Genesis Women's Shelter & Support -----	49
S.A.A.V.E.D., Inc. -----	60
Turn Around Agenda Family Services-----	63
UT Southwestern CPIU-----	64
UT Southwestern Dallas Family Access Network-----	65
Veterans Affairs North Texas Health Care System-----	65

## **Patient Navigation**

A Sister's Gift-----	32
Abounding Prosperity -----	32
The Afiya Center -----	33
Prism Health North Texas -----	57
AIDS Healthcare Foundation -----	33
AIDS Outreach Center -----	34
Collins Family Planning Clinic -----	41

## **Patient Navigation**

John Peter Smith Hospital - Healing Wings Clinic -----	50
Tarrant County Public Health -----	61
UT Southwestern CPIU -----	64
UT Southwestern Dallas Family Access Network-----	65
Veterans Affairs North Texas Health Care System-----	65

## **Pre-Exposure HIV Prophylaxis (PrEP) Education**

Abounding Prosperity -----	32
AIDS Outreach Center -----	34
Callie Clinic -----	37
Collins Family Planning Clinic -----	41
Planned Parenthood of Greater Texas -----	59
Prism Health North Texas -----	57
Tarrant County Public Health-----	61
UT Southwestern CPIU-----	64
Veterans Affairs North Texas Health Care System-----	65

## **Pre-Exposure HIV Prophylaxis (PrEP) Therapy**

AIDS Healthcare Foundation -----	33
Callie Clinic -----	37
John Peter Smith Hospital - Healing Wings Clinic -----	50
Mission East Dallas -----	60
Prism Health North Texas -----	57
Resource Center Dallas -----	59
Veterans Affairs North Texas Health Care System-----	65

## **Post-Exposure HIV Prophylaxis (PEP) Education**

Abounding Prosperity -----	32
AIDS Healthcare Foundation -----	33
Callie Clinic -----	37
Collins Family Planning Clinic -----	41
Planned Parenthood of Greater Texas -----	59
Resource Center Dallas -----	59
Veterans Affairs North Texas Health Care System-----	65

**Post-Exposure HIV Prophylaxis (PEP) Therapy**

AIDS Healthcare Foundation ----- 33  
Callie Clinic ----- 37  
Children's Medical Center ARMS Clinic ----- 43  
Resource Center Dallas ----- 62  
Veterans Affairs North Texas Health Care System----- 65

**Psychiatric Medication Management**

The Bridge ----- 36  
Dallas LIFE ----- 45  
Homeward Bound ----- 49  
John Peter Smith Hospital - Healing Wings Clinic ----- 50  
LifePath Systems ----- 55  
Los Barrios Unidos Community Clinic----- 53  
Methodist Richardson Medical Center ----- 53  
Prism Health North Texas ----- 57  
The Stewpot ----- 60  
Veterans Affairs North Texas Health Care System----- 65

**Referral Services**

Abounding Prosperity ----- 32  
Addiction Services – MHMR of Tarrant County ----- 32  
The Afya Center ----- 33  
Prism Health North Texas ----- 57  
AIDS Healthcare Foundation ----- 33  
AIDS Interfaith Network ----- 34  
AIDS Outreach Center ----- 37  
Assistance Center of Collin County ----- 35  
Callie Clinic ----- 37  
Cancer Support Community North Texas----- 38  
Children's Medical Center ARMS Clinic ----- 39  
City of Dallas Community Services Department----- 41  
Community Council of Greater Dallas----- 41  
Council on Alcohol & Drug Abuse ----- 43  
Dallas County Health and Human Services ----- 43

## Referral Services

Dallas LIFE	45
Denton County Friends of the Family	46
Genesis Women's Shelter & Support	49
John Peter Smith Hospital - Healing Wings Clinic	50
Legacy Counseling Center	50
Los Barrios Unidos Community Clinic	53
Methodist Richardson Medical Center	53
Metrocrest Social Services Centers	54
Mission East Dallas	55
Parkland Health & Hospital System	55
Planned Parenthood of Greater Texas	59
Resource Center Dallas	59
S.A.A.V.E.D., Inc.	60
The Stewpot	60
Tarrant County Health Department	61
UT Southwestern CPIU	64
Veterans Affairs North Texas Health Care System	65

## Rehabilitation Services

LifePath Systems	55
Metrocare Services	54
Veterans Affairs of North Texas Healthcare System	65

## Transportation

A Sister's Gift	32
AIDS Interfaith Network	34
AIDS Outreach Center	34
AIDS Services of Dallas	35
Callie Clinic	37
Community Council of Greater Dallas	41
Health Services of North Texas	48
Hunt County Shared Ministries	49
John Peter Smith Hospital - Healing Wings Clinic	50
Los Barrios Unidos Community Clinic	53
Metrocrest Social Services Centers	59
Mission East Dallas	60



Parkland Health & Hospital System -----	55
Tarrant County Health Department -----	61
UT Southwestern Dallas Family Access Network-----	65
Veterans Affairs North Texas Health Care System-----	65

## Utility Assistance – Short Term

A Sister's Gift-----	32
AIDS Outreach Center-----	38
Assistance Center of Collin County -----	35
Callie Clinic -----	37
Cathedral of Hope -----	39
Hunt County Shared Ministries-----	49
Legacy Counseling Center -----	50
Metrocrest Social Services Centers-----	54
North Dallas Shared Ministries -----	55
Dallas County Veterans Services-----	44
Veterans Affairs North Texas Health Care System-----	65

## Vision Services

Children's Medical Center ARMS Clinic -----	39
Council on Alcohol & Drug Abuse-----	43
Dallas LIFE-----	45
Hunt County Shared Ministries-----	49
Los Barrios Unidos Community Clinic-----	53
North Dallas Shared Ministries -----	55
The Stewpot-----	60

## Accessibility Indicators

When you see the following symbols near an agency's name, it indicates that the agency offers Spanish translation services (ESP), American Sign Language services (ASL), Text Telephone services (TTY), or is a Ryan White Program affiliated agency (RW):

**ESP ASL TTY RW**

## SECTION IX: AGENCY LISTING

### A Sister's Gift Women's Center

Discreet Downtown Dallas Location

Mailing Address: ASG, 1515 N. Town East Blvd., #138-380, Mesquite, TX 75150

Phone: 214-421-4ASG (4274); Fax: 214-501-0984

Contact: cledwards@asistersgift.org

Hours: Mon-Fri, 8am – 5pm

Website: www.asistersgift.org

Insurance Accepted: No

New client spots available? Yes

Providing crisis intervention, navigational counseling, group support, and social services to support females living with HIV/AIDS and their families.

### Abounding Prosperity, Inc.

**ESP**

Community Empowerment Center

Main Office Location: 2311 Dr. Martin Luther King Jr. Blvd, Dallas TX 75215

Phone: 214-421-4800; Fax: 214-421-4804

Hours: Mon-Fri, 9am – 6pm

Contact: Tamara Stephney Associate Director

Email: tstephney@aboundingprosperity.org

Website: www.aboundingprosperity.org

Insurance Accepted: No

New client spots available? Yes

The mission of Abounding Prosperity Inc. is to provide services to address health, social and economic disparities among African-American men and their families with a particular interest in African-American Gay, Bi and Transgender (Male to Female) individuals.

Abounding Prosperity, Inc. provides free HIV/STD testing and treatment, PrEP education and referrals for PrEP/nPEP, counseling, and referrals for substance abuse counseling, HIV medical care services, temporary transitional housing, and HIV prevention education including: "CLEAR", Many Men Many Voices (3MV), and "d-Up"!

### Addiction Services, MHMR Tarrant County

**ESP**

Physical/Mailing address: 4200 S. Freeway Suite 550, Fort Worth, TX 76115

Phone: 817-569-4254; Fax: 817-569-5798

Hours: Mon-Fri 8am – 5pm

Contact: Darlene Carter

Email: darlene.carter@mhmrtc.org

Website: www.mhmrtc.org; www.thinkbeforeyousleep.com

Insurance Accepted: No

New client spots available? Yes

MHMR provides intensive case management free of charge for persons living with HIV who have current or previous substance abuse that are at risk for re-

lapse. MHMR offers individual, group and family counseling. Assistance with transportation is offered on a case by case basis.

## **Afiya Center, The**

Physical/Mailing Address: 7441 Mavin D Love Dallas, Texas 75237 Suite 401

Phone: 972-629-9266

Hours: 9:30am - 6pm

Patient Contact for Appointments/Information: James Gipson

Contact: James Gipson- Administrative Coordinator

Email: jamesg@theafiyacenter.org

Website: www.theafiyacenter.org

Call for services and availability.

## **AIDS Healthcare Foundation**

***RW ESP***

### **Medical City North Dallas Location**

7777 Forest Ln., Ste. B-122, Dallas, TX 75230

Phone: 972-383-1060; Fax: 972-383-1061; Toll free: 888-243-7227

Hours: Mon-Fri, 8:30am – 5pm

Contact: Corinne Ponsford (469)261-1178

Email: Corinne.ponsford@aidshhealth.org

Website: www.aidshhealth.org

### **Oak Lawn Out of the Closet Pharmacy Location**

3920 Cedar Springs Rd., Dallas, TX 75219

Phone: 214-599-2173

Hours: Mon-Fri, 10am – 6pm

Contact: Bryant Gajdos, RPh

Email: Bryant.Gajdos@aidshhealth.org

### **Fort Worth Location**

400 N. Beach St., Ste. 104, Ft. Worth, TX 76111

Phone: 817-831-1750; Fax: 817-831-1753; Toll free: 888-243-7227

Hours: Mon-Fri, 9am – 5pm

Contact: Jennings Stone

Email: Jennings.stone@aidshhealth.org

### **Fort Worth Pharmacy Location**

400 N. Beach St., Ste. 102, Ft. Worth, TX 76111

Phone: 817-831-1814

Hours: Mon-Fri, 8:30am – 5:30pm

Contact: Anna Galvan, RPh

Email: Anna.Galvan@aidshhealth.org

Insurance Accepted: Public and Private

New client spots available? Yes

AHF Healthcare Centers provide advanced medical care designed specifically for HIV-positive clients. Our healthcare providers are knowledgeable of up-to-the-minute developments in HIV medical care. We provide clients with access to the additional specialists, medications and services they need to be

as healthy as possible. AHF is a global provider of specialized HIV medical care with over 600,000 patients in care. Medicaid, Medicare, private insurance and uninsured/underinsured clients are accepted.

## **AIDS Interfaith Network, Inc.**

*RW ASL ESP*

Location: 2707 N. Stemmons Fwy, Ste. 140, Dallas, TX 75207-2322

Phone: 214-943-4444; Fax: 214-941-7739

Hours: Mon-Fri 8:30am – 5pm; individual program hours vary

Email: [informacion@aindallas.org](mailto:informacion@aindallas.org)

Website: [www.aindallas.org](http://www.aindallas.org)

AIN provides programs for persons already diagnosed with HIV/AIDS at no cost to eligible clients, as well as HIV prevention and health education in both English and Spanish. Client service programs include transportation (bus passes and van rides); nutrition through prepared meals (breakfast and lunch); adult day center (Daire Center); linguistic services (Spanish language interpretation and/or translation for clients and other HIV/AIDS service organizations); intake; case management; medical case management; and ADAP enrollment. HIV Prevention includes outreach; HIV/AIDS education; HIV testing; health education and linkage to care and targeted initiatives especially for Spanish-speaking population in Dallas and surrounding counties. Also provides volunteer opportunities and faith-based services.

### **Manos Unidas™**

Hours: Mon-Fri 8:30am – 5pm; with some weekend schedules

Phone: 214-943-4444; Fax: 214-948-9988

Contact: Edgar Carmona

Email: [ecarmona@aindallas.org](mailto:ecarmona@aindallas.org)

Insurance Accepted: No

New client spots available? Yes

Manos Unidas is an initiative of AIN which specifically services the Hispanic community. This program provides outreach; advocacy; Spanish language assistance; HIV education; HIV testing and prevention; health education; linkage to health care and/or support services; and casework in Dallas and through a mobile program that also serves surrounding counties. Targets at-risk individuals and also reaches HIV positive individuals with services to help HIV+ Hispanics who need to access care, reduce HIV infection and/or address other health issues, help stop the spread of HIV in the Spanish-speaking population, and improve the health of Hispanics living in the US.

## **AIDS Outreach Center**

*ASL TTY ESP*

Location: 400 North Beach Street, Fort Worth, TX 76111

Phone: 817-335-1994

Patient Contact for Appointments/Information: [info@aoc.org](mailto:info@aoc.org)

Hours: Monday - Thursday 8:30am – 8pm, Friday 8:30am to 4pm

Website: [www.aoc.org](http://www.aoc.org)

Insurance Accepted: Public and Private

New client spots available? Yes

AOC provides a continuum of services for people living with HIV in Tarrant, Erath, Hood, Johnson, Palo Pinto, Parker, Somerville and Wise counties. Ser-

vices include case management, mental health counseling, support groups health insurance assistance, dental services, outpatient substance abuse treatment, food bank, medical nutrition therapy, transportation and housing assistance. AOC also provides HIV and STI testing and risk reduction counseling.

## **AIDS Services of Dallas**

*RW ESP*

Location: 400 S. Zang Blvd., Ste. 210, L.B. 60, Dallas, TX 75208  
Mailing address: PO Box 4338, Dallas, TX 75208-0338  
Phone: 214-941-0523; Fax: 214-941-8144; Toll-Free: 800-710-7554  
Hours: Mon-Fri, 8:30am – 5pm  
Contact: Don Maison, President and CEO  
Email: [info@aidsdallas.org](mailto:info@aidsdallas.org)  
Website: [www.aidsdallas.org](http://www.aidsdallas.org)

Insurance Accepted: No  
New client spots available? Yes

AIDS Services of Dallas operates four special care facilities for Permanent Supportive Housing including medical case management, case management home care, food services and medical transportation.

## **Assistance Center of Collin County**

*ESP*

Location: 900 18th St., Plano, TX 75074  
Phone: 972-422-1850; Fax: 972-422-1855  
Email: [LaVeeta@assistancecenter.org](mailto:LaVeeta@assistancecenter.org)  
Hours: Mon-Fri, 9am – 3pm; Call Center open Mon-Fri, 9am – 4pm  
Website: [www.assistancecenter.org](http://www.assistancecenter.org)

Insurance Accepted: N/A  
New client spots available? Yes

The Assistance Center provides short term financial assistance to Collin County families under the threat of eviction or utility disconnection. The stability of the home allows the family the peace of mind to engage in strategies to address the crises that created the threat. Through a case management/coaching approach, the Assistance Center walks alongside the family until economic stability is attained.

## **Austin Street Center**

Physical Address: Location: 2929 Hickory St., Dallas, TX 75226-2123  
Mailing address: PO Box 710729, Dallas, TX 75371-0729  
Phone: 214-428-4242; Fax: 214-428-8158  
Patient Contact for Appointments/Information: [natalie@assistancecenter.org](mailto:natalie@assistancecenter.org)  
Contact(s): Daniel Roby, Executive Director of Austin Street  
Email: [Daniel.robby@austinstreet.org](mailto:Daniel.robby@austinstreet.org)  
Sharmeene Hayes, Senior Director of Operations  
Email: [sharmeene.hayes@austinstreet.org](mailto:sharmeene.hayes@austinstreet.org)  
Hours: 24/7 (please see intake hours below)  
Office Hours: 9am – 5pm  
Website: [www.austinstreet.org](http://www.austinstreet.org)

Insurance Accepted: N/A

New client spots available? Yes

Founded in 1983, Austin Street Center is an emergency shelter that serves men ages 45 and older and women ages 18 and older. Each person who finds shelter with us is provided a safe place to sleep, showers, clothing and meals. Once their basic needs are met, they can begin working on other aspects of their lives that will help them transition out of homelessness.

## The Bridge

*ESP*

Location: 1818 Corsicana St. Dallas, TX 75201 Phone: 214.670.1101

Patient Contact for Appointments/Information: [kkane@bridgenorthtexas.org](mailto:kkane@bridgenorthtexas.org)

Hours: 7 days a week, 24-hour

Intakes: Mon-Sun, 6am – 5pm: persons experiencing homelessness for the first time are provided intake 24/7

Contact: Intake office 214-670-1507

Website: [www.bridgenorthtexas.org](http://www.bridgenorthtexas.org)

Insurance Accepted: N/A

New client spots available? Yes

The Bridge is at the center of community efforts to respond to homelessness. The organization leverages public and private resources and works with its collaborative network to deliver the following:

- Day shelter for as many as 1,200 people experiencing homelessness per day;
- On-site night emergency shelter: available for high demand guests. If the on-site shelter is at capacity (249);
- off-site night shelter referrals including emergency shelter and transitional shelter;
- Extensive services: includes a barbershop/salon, computer lab, educational and recreational activities, a kennel, laundry, library, mail services, meals, personal hygiene, and storage;
- Care management services for more than 600 people experiencing homelessness per week including: health/behavioral health care coordination, jail diversion/reentry services, income seeker services, and housing seeker services;
- Health/behavioral health care services for more than 600 people experiencing homelessness per week including: screenings, acute disease care, chronic disease care, mental health/chemical dependency/dual diagnosis services, and recovery services;
- Employment/Income services: provides access to income for people recovering from homelessness by prioritizing job preparedness and job search activities, and by assisting eligible persons (including those with disabilities) to enroll in Medicaid and Social Security disability programs.;
- Housing seeker services: assists guest seeking affordable housing, supportive housing, and transitional housing alternatives, as well as assistance securing investments for rental housing subsidies and rehabilitation or construction of housing to be made available to people recovering from homelessness.

## Brighter Tomorrows

*ASL TTY ESP*

Physical Address: Administrative Offices: 928 Bluebird Dr., Irving, TX 75061

Mailing Address: Mailing address: 928 Bluebird Dr., Irving, TX 75061

Phone: 972.254.4003; Fax: 972.254.8086

Patient Contact for Appointments/Information:

tammy@brightertomorrows.net; becky@brightertomorrows.net

Contact: Diana Franzetti, Chief Executive Officer

Email: diana@brightertomorrows.net

24-hour Crisis Hotline 972.262.8383

Website: www.brightertomorrows.net

Insurance Accepted: N/A

New client spots available? Yes

The Mission of Brighter Tomorrows is to empower victims of domestic violence and sexual assault by providing emergency safe shelter and support services, and to reduce violence in our community. Brighter Tomorrows is a nonprofit 501c3 agency.

## Bryan's House

*RW ESP*

Location: 3610 Pipestone Rd., Dallas, TX 75212

Mailing address: PO Box 35868, Dallas, TX 75235-0868

Phone: 214-559-3946; Fax: 214-559-2827

Hours: Administrative offices, Mon-Fri, 8am – 5pm

Child Care, Mon-Fri, 6am – 7pm; Respite, Sat, 8am – 4pm

Contact(s): admin@bryanshouse.org or

Marilyn Quinones at marilynquinones@bryanshouse.org

Website: www.bryanshouse.org

Insurance Accepted: N/A

New client spots available? Yes

Today with capacity to serve over 1,200 people a year, we continue to honor the legacy of baby Bryan, Lydia and Matthew by providing services to comfort and support families in our community through: Medically Managed Care, Respite Care, Social Services.

Bryan's House currently serves those families living with the following medical challenges: Asthma, Diabetes, HIV/AIDS, Neurological diseases and disorders, Developmental delays and disorders, Those with catheters and feeding tubes, Multiple Sclerosis (MS), Heart Disease, and Cancer post-treatment after chemotherapy.

Please visit us on our website: www.bryanshouse.org for more information.

## Callie Clinic

*RW ESP*

Physical Address: Location: 1521 Baker Drive, Sherman, Texas 75090

Mailing Address: P.O. Box 69 Sherman, Texas 75090

Phone: 903.891.1972; Fax: 903.892.6093

Hours: Mon-Fri, 8am – 5pm

Patient Contact for Appointments/Information: Contact: Kelly Fretwell

Email: frontdeskcallie@gmail.com

Website: www.callieclinic.org

Insurance Accepted: Private and Public  
New client spots available? Yes

Serving as the sole provider of specialized HIV services in far North Texas, Callie Clinic serves Cooke, Fannin, and Grayson counties. Callie Clinic provides comprehensive health care and essential social services to underserved, uninsured or underinsured persons either living with HIV/AIDS or those considered high risk for obtaining sexually transmitted infections (STIs). Services include: Outpatient Medical Care, AIDS Pharmaceutical Assistance, Oral Health, Mental Health, Medical Nutrition Therapy, Medical Case Management, Non-Medical Case Management, Insurance Assistance, Medical Transportation, HOPWA (Housing Assistance), a Food Voucher Program and HIV Prevention, Education, Counseling, Outreach, Testing and Treatment of STIs, a Tuberculosis Testing Program, a Vaccinations Program, and a PrEP Program and trained/certified staff to assist uninsured.

## **Cancer Support Community North Texas**

*ESP*

Dallas Location: 8196 Walnut Hill Ln., LL10, Dallas, TX 75231

Phone: 214-345-8230; Fax: 214-345-8248

Hours: Hours vary

Contact: Nicole Huff, Program Director - [nhuff@cancersupporttexas.org](mailto:nhuff@cancersupporttexas.org)

Website: [www.cancersupporttexas.org](http://www.cancersupporttexas.org)

Insurance Accepted: N/A

New client spots available? Yes

The Mission of Cancer Support Community North Texas is to ensure that all people impacted by cancer are empowered by knowledge, strengthened by action, and sustained by community.

Cancer Support Community offers the following services free of charge: Educational presentations, Support and networking groups, Workshops, Fun social events, Children's support program – Noogieland, and Bereavement support for adults and children.

At our three comfortable clubhouses, you will find a community where people with cancer and their families and friends are learning to live with cancer, and hopefully beyond it. The community is their lifeline to strength, hope, support and guidance. The effects are often life-changing.

### **Collin County Location**

6300 W. Parker Rd., MOB 2, Ste. 129A, Plano, TX 75093

Phone: 972-981-7020

Hours: Hours Vary

Contact: Rogacheal (Rogie) Barrow, Business/Clubhouse Manager 214-345-8230

### **Tarrant County Location**

10840 Texas Health Trl., Ste. 120, Fort Worth, TX 76244

Phone: 682-212-5400

Hours: Hours Vary

Contact: Cyndy Cervantes, LMSW, Program Manager, 682-212-5400



## Cathedral of Hope

*ESP*

Location: 5910 Cedar Springs Rd., Dallas, TX 75235-6806  
Phone: 214-351-1901; Fax: 214-351-6099; Toll Free: 800-501-4673  
(HOPE) Assistance hours: Mon-Thur 10am – 3pm  
Patient Contact for Appointments/Information: 214-351-1901 ext. 116  
Website: [www.cathedralofhope.com](http://www.cathedralofhope.com)

Insurance Accepted: N/A  
New client spots available? Yes

When funds are available, Cathedral of Hope may be able to assist with rent, medications and utilities.

## Children's Health/ Children's Medical Center Dallas

*ASL TTY ESP*

### ARMS Clinic

Location: 1935 Medical District Dr., Dallas, TX 75235  
Phone: 214-456-6549; Fax: 214-456-5702  
Hours: Mon-Fri, 8am – 5pm  
Contacts: Mary Mallory, RN, PNP-BC  
Email: [mary.mallory@childrens.com](mailto:mary.mallory@childrens.com)  
Website: [www.childrens.com](http://www.childrens.com)

Insurance Accepted: Public and Private  
New client spots available? Yes

Children's Medical Center Dallas provides healthcare for HIV exposed & HIV Infected infants, children and adolescents. The ARMS Clinic is a program of clinical care that provides HIV testing and comprehensive health care for HIV-exposed children from birth to 18 months of age, and for HIV-infected children from birth to 18 years. A multidisciplinary team of specialists provides state-of-the-art care for this rapidly changing disease. A spectrum of support services for children and families is coordinated with community agencies with appropriate consent and confidentiality. The ARMS Clinic at Children's Medical Center Dallas is a family-centered, child-friendly, culturally-sensitive, accessible program.

## Dallas Human Services Department Special Supplemental Nutrition Program For Women, Infants, and Children (WIC)

*ASL ESP*

Location: 2377 N. Stemmons Fwy., Ste. 400, Dallas, TX 75207-2710  
Services are offered at 19 clinics located throughout Dallas County.  
Phone: 214-670-7200  
Hours: Mon-Fri, 7:00am – 5:00pm Sat 7:30am – 3:30pm  
Website: [www.dallascityhall.com/ehs/wic\\_program.html](http://www.dallascityhall.com/ehs/wic_program.html)

Insurance Accepted: Public and Private  
New client spots available? Yes

WIC is a health and nutrition education program with a successful record of improving the diets of infants, children, and pregnant, postpartum and breast-

feeding women who are at risk for nutrition-related illness. The main focus of WIC is educating mothers about proper nutrition through pregnancy and feeding their babies and young children. WIC provides supplemental foods (milk, cheese, whole grain products, fruits, vegetables, juice, eggs, baby food and formula) for women, infants, and children up to age 5. WIC promotes and supports breastfeeding through their peer counselor and lactation consultant programs. WIC also provides referrals to other health care resources.

### **Housing Program (HOPWA)**

Location: Martin Luther King, Jr. Community Center  
2922 Martin Luther King, Jr. Blvd., Building A, Dallas, TX 75215  
Phone: 214-670-8442  
Hours: Mon-Fri 8:15am - 5:15pm  
Website: [www.dallascityhall.com/departments/housingcommunityservices/Pages/ccssp.aspx](http://www.dallascityhall.com/departments/housingcommunityservices/Pages/ccssp.aspx)

**Emergency Assistance:** Provides short-term rent, mortgage, and utility assistance for HIV+ persons residing in Dallas County

Homeless Services (Fresh Start Housing) - Provides two housing programs by referral only for the most vulnerable - includes rental assistance for eligible HIV+ persons living in Dallas County who are homeless or at risk of homelessness, or rental assistance for eligible HIV+ non-violent ex-offenders on parole in the City of Dallas. New clients are accepted when funding allows.

Location: West Dallas Multipurpose Center  
(Social Services & Support Program)  
2828 Fishtrap Road, Dallas, TX 75212  
Phone: 214-670-8258  
Hours: Mon-Fri 8am - 5pm  
Website: [www.dallascityhall.com/departments/housingcommunityservices/Pages/socialservice.aspx](http://www.dallascityhall.com/departments/housingcommunityservices/Pages/socialservice.aspx)

Child Care Services Program (CCSP)- Provides child care subsidies for low and moderate income working parents, and teenage parents who are attending school, and do not qualify for any other form of public assistance. The program also provides subsidies for various programs including after-school programs, daycare for special needs children, children who are homeless, children with disabilities, and children who are HIV positive. Program participants pay a portion towards their subsidy amount based on a sliding scale.

**Emergency Assistance:** Provides short-term rent, mortgage, and utility assistance for eligible HIV+ persons residing in Dallas County.

**Permanent Housing Placement:** Provides housing placement assistance by referral only - includes assistance with application, deposit, first month's rent, and utility deposit for eligible HIV+ persons who are being placed in new housing.

## **CitySquare Food Pantry and Resource Center**

**ESP**

Location: 1610 South Malcolm X Blvd. Dallas, Texas 75226  
Mailing address: 511 N. Akard St., Ste. 302, Dallas, TX 75201  
Phone: 469-904-7056; Fax: 469-458-2293  
Patient Contact for Appointments/Information: [mmcbryde@citysquare.org](mailto:mmcbryde@citysquare.org)

Hours: Tue-Fri, 9am – 4pm, closed from noon – 1 pm  
Website: [www.CitySquare.org](http://www.CitySquare.org)

Insurance Accepted: N/A  
New client spots available? Yes

Food pantry; photo ID required, proof of residence/lease, and children's Medicaid or Social Security number. Sign-up for SNAP benefits. The Food Pantry direct neighbors to other services within CitySquare, including housing, money management classes, WorkPaths (construction, hospitality, computer training), LAW, TRAC-services for youth aging out of the foster care system, as well as other community resources.

## **Collin County Health Care Services**

*ESP*

Location: 825 N. McDonald St., Ste. 130, McKinney, TX 75069  
Phone: 972-548-5500 (McKinney); 972-548-4748;  
Fax: 972-548-5529

Patient Contact for Appointments/Information: [hc@collincountytx.gov](mailto:hc@collincountytx.gov)  
Website: [www.co.collin.tx.us/healthcare\\_services](http://www.co.collin.tx.us/healthcare_services)

Insurance Accepted: N/A  
New client spots available? Yes

Services include: STD/HIV clinic, TB clinic, immunizations, primary care services, and WIC. Some services have specific eligibility requirements. Please call ahead for details. Only Collin County residents are accepted as patients.

## **Collins Family Planning Clinic**

*TTY ESP*

Location: 2900 SE Loop 820, Fort Worth, Texas 76140  
Phone: 817-922-8182

Patient Contact for Appointments/Information: [claudiajohnson@collinsclinic.org](mailto:claudiajohnson@collinsclinic.org)

Hours: 9am - 5pm

Website: [www.collinsfamilyplanningclinic.org](http://www.collinsfamilyplanningclinic.org)

Insurance Accepted: Public and Private  
New client spots available? Yes

Services include: Health insurance Assistance, Patient Navigation services, PrEP and PEP education, Family Planning, HIV & STD Testing, HIV/STD Risk Reduction and Prevention Education, and Outreach Services.

## **Community Council of Greater Dallas**

*ESP*

Location: 1341 W. Mockingbird Lane, Suite 1000W, Dallas, TX 75247  
Telephone: 972-855-8084; Fax: 214-871-7442

Patient Contact for Appointments/Information: Brittney Tree, Manager  
Email: [btree@ccgd.org](mailto:btree@ccgd.org)

### **Agency on Aging**

Patient Contact for Appointments/Information: Receptionist

Telephone: 214-871-5065 or 2-1-1

E-mail: [ccgdmultisource@ccgd.org](mailto:ccgdmultisource@ccgd.org)

Website: [www.ccgd.org](http://www.ccgd.org)

## **MY RIDE Dallas**

Tell MY RIDE where you are and where you want to go and MY RIDE will let you know about the most appropriate, cost-effective transportation services for any trip in Dallas County. MY RIDE will help you apply for each transportation service for which you qualify.

Patient Contact for Appointments/Information: [btree@ccgd.org](mailto:btree@ccgd.org)

Telephone: 972-855-8084; Fax: 214-871-7442

E-mail: [myridedallas@ccgd.org](mailto:myridedallas@ccgd.org)

Website: <http://myridedallas.org>

Insurance Accepted: N/A

New client spots available? Yes

The help provided by the Community Council (CCGD) spans many areas. Connections could start with a call to 2-1-1 for information on community resources. Older adults 60+ and their caregivers benefit from the services of the Dallas Area Agency on Aging, including in-home, supportive services, and Chronic Disease Self-Management classes. MY RIDE Dallas helps older adults and people with disabilities connect to transportation options. Adults and children get help applying for health insurance (Health Insurance Marketplace; CHIP/Children's Medicaid). Young people gain enrichment opportunities through the Community Youth Development program.

## **Community Dental Care**

*ASL TTY ESP*

Physical Address: 3910 Gaston Ave, Suite 175, Dallas, TX 75246

Mailing Address: Varies by location – see individual locations below

Phone: 844-898-6684; Fax: 214-515-5516

Hours: Varies by location – see individual locations below

Contact: Jonathon Bingham, Patient Advocate

Email: [PatientAdvocate@communitydentalcare.org](mailto:PatientAdvocate@communitydentalcare.org)

Website: [www.communitydentalcare.org](http://www.communitydentalcare.org)

Insurance Accepted: Public and Private

New client spots available? Yes

Dental care available at Community Dental Care for HIV+ patients for preventive, restorative, and limited specialty services at these locations:

### **Community Dental Care at Vickery Meadows**

Location: 8224 Park Lane Ave. Ste. 125, Dallas, TX 75231

Phone: 214-987-1131

### **Community Dental Care at East Dallas**

Location: 3910 Gaston Avenue, Suite 175, Dallas, TX 75246

Phone: 214-590-5518

## **Community Hospice of Texas**

*ASL TTY ESP*

Location: 1341 W. Mockingbird Ln., Ste. 210 East, Dallas, TX 75247-6913

Phone: 214-920-8450; Fax: 214-920-8496; Toll Free: 800-275-9393

Patient Contact for Appointments/Information: [sveasey@chot.org](mailto:sveasey@chot.org)

Hours: Office Hours: Mon-Fri, 8am – 5pm;

Patient Care: 24 hrs/day – 7 days/week

Website: [www.chot.org](http://www.chot.org)

Insurance Accepted: Public and Private

New client spots available? Yes

Community Hospice of Texas provides terminally ill patients and their families with physical, psychosocial, and spiritual support.

## **Council on Alcohol & Drug Abuse**

*ASL ESP*

Location: 1349 Empire Central Dr., Ste. 800, Dallas, TX 75247

Phone: 214-522-8600; Fax: 214-521-7253; Toll Free: 800-246-HOPE (4673)

Patient Contact for Appointments/Information: 214-522-8600 Ext. 222

Hours: Mon-Fri, 8am – 5pm

Website: [www.dallasCouncil.org](http://www.dallasCouncil.org)

Insurance Accepted: N/A

New client spots available? Yes

The Council on Alcohol & Drug abuse provides services to people facing the unique set of challenges of living with chemical dependency and HIV. The program covers client who reside in Dallas, Denton and Collin Counties. Services include substance abuse assessments, HIV testing and counseling, psycho-educational support groups, intensive case management, risk reduction accountability, transportation support, HIV/STD educational presentations, support for medical, dental, optical and mental health services, and referrals for linkage to other support services. The HIV Outreach program provides HIV testing and counseling, distribution of risk reduction materials, risk reduction steps, HIV/STD educational presentations, referral of HIV positive clients to HIV Early Intervention case management services, and linkage to care.

## **Dallas County Health and Human Services** *RW ASL TTY ESP*

Location: 2377 N. Stemmons Fwy., Dallas, TX 75207-2710

Website: [www.dallascounty.org/departments/hhservices/hhs\\_intro.html](http://www.dallascounty.org/departments/hhservices/hhs_intro.html)

Insurance Accepted: Public and Private (N/A for HOPWA and Welfare Service)

New client spots available? Yes

### **HIV Early Intervention Clinic**

Phone: 214-819-2800; Fax: 214-819-1981

Hours: Mon-Fri, 8am – 4:30pm

Contact: Linda Norman

Email: [Linda.Norman@dallascounty.org](mailto:Linda.Norman@dallascounty.org)

The Early Intervention Clinic (EIC) offers services to people who are newly diagnosed with HIV and to people who have been living with HIV, but have yet to seek medical intervention. Services the clinic offers include complete evaluation of health status, immunization, and testing for HIV, STDs, and Tuberculosis.

With the guidance of the EIC staff, HIV-positive people will be taught how to select a primary care provider who can tend to their medical needs. Staff members will also help prepare the patient for the challenges that come with being diagnosed. Private individual, couple, and family counseling is provided.

### **HIV Testing and Counseling**

Phone: 214-819-1980; Fax: 214-819-1981  
Hours: Mon-Fri, 8am – 4:30pm

Confidential testing by appointment or walk-in. Cost is \$15 or sliding scale. Rapid test available for \$20 with results given in less than one hour.

### **Housing Program (HOPWA)**

Phone: 214-819-1936; Fax: 214-819-6023  
Hours: Mon-Fri, 8am – 5pm

Provides short-term emergency rental assistance and long-term housing assistance for HIV+ individuals.

### **Sexually Transmitted Diseases (STD) Clinic**

Phone: 214-819-1819; Fax: 214-819-6057  
Hours: Mon, Tue, Thur, Fri 8am – 4pm; Wed 10am – 6pm

Offers testing for most sexually transmitted diseases.  
Call for additional information.

### **Tuberculosis Clinic**

Phone: 214-819-2071; Fax: 214-819-2805  
Hours: Mon, Tue, Fri, 8am – 11am & 1pm – 3pm;  
Wed, 10:30am – noon & 2pm – 6pm; Thu, 8 – 11am  
Contact(s): Laura Gomez, Program Coordinator

Clinic visits are by appointment only. Call for an appointment. The TB clinic offers low-cost TB skin testing (\$30) and comprehensive TB testing and evaluation (\$80). Also offers the Quantiferon Gold blood test (\$50).

### **Dallas County HHS/Welfare Division**

Location: 2377 N. Stemmons Fwy., Ste. 201, Dallas, TX 75207-2710  
Phone: 214-819-1800  
Hours: Mon-Fri, 7:45am – 5pm

To schedule an appointment, call 214-819-1800 or 214-819-1801 Dallas County Health and Human Services/Welfare Division provides financial assistance to those individuals and families that have physical and/or mental disability preventing them from being employed on a temporary basis and have no other available resources. Assistance includes shelter, utilities, food and some transportation.

### **Dallas County Veterans Services**

Location; 2377 N. Stemmons Fwy., Ste. 631, Dallas, TX 76207  
Phone: 972-692-4939; Fax: 214-819-2880  
Hours: Mon-Fri, 8am – 4:30pm  
Contact: Tracy Little, Director  
Email: [tlittle@dallascounty.org](mailto:tlittle@dallascounty.org)  
Website: [www.dallascounty.org/department/veterans](http://www.dallascounty.org/department/veterans)

Insurance Accepted: N/A  
New client spots available? Yes

The mission of the Dallas County Veterans Service Office is to assist eligible veterans and/or their survivors in obtaining benefits from the Department of

Veterans Affairs (VA) and the State of Texas. Our primary focus is veterans assistance. This assistance is directed toward ensuring that all Texas veterans receive every benefit to which they are entitled. This goal is accomplished by providing information regarding eligibility requirements on the various programs and in assisting with the completion of required forms and other correspondence necessary to file a claim or an appeal with the VA. Other services include providing outreach to clients who are shut in, homeless, or incarcerated and giving VA benefits presentations to nursing homes, assisted living facilities and to other agencies/organizations throughout Dallas County.

## **Dallas LIFE**

Location: 1100 Cadiz St., Dallas, TX 75215-1064  
Mailing address: PO Box 130116, Dallas, TX 75313  
Phone: 214-421-1380; Fax: 214-426-5114  
Hours: Mon-Fri, 8am – 4:30pm; Check In: 4pm – 8:30pm  
Contact: John Koesema, Director of Operations  
Email: [jkoesema@dallaslife.org](mailto:jkoesema@dallaslife.org)  
Website: [www.dallaslife.org](http://www.dallaslife.org)

Insurance Accepted: N/A  
New client spots available? Yes

Dallas LIFE is a charitable nonprofit corporation established to meet the needs of the poor and homeless of the Dallas Metroplex. Our organization provides emergency shelter and a recovery program for men, women, families, veterans, senior citizens and disabled individuals. Dallas Life also provides food, shelter, clothing, dental and medical clinic to all persons in need regardless of race, color, creed, sex or age.

Provides the opportunity for physical rehabilitation and spiritual regeneration with the goal of returning the persons assisted to productive roles in society. The motivation for its ministry is the love of God and the teaching and example of Jesus Christ.

## **Denton Community Food Center**

Location: 109 W. Sycamore, Denton, TX 76201  
Mailing address: PO Box 2121, Denton, TX 76202  
Phone: 940-382-0807; Fax: 940-497-6049  
Hours: Mon-Fri, 1pm – 3pm (closed major holidays)  
Email: [info@dentoncfc.org](mailto:info@dentoncfc.org)  
Website: [www.dentoncfc.org](http://www.dentoncfc.org)

Insurance Accepted: N/A  
New client spots available? Yes

Denton Community Food Center provides food on a temporary basis for families who are in emergency situations. Denton County residents may come to the Food Center four times in one year. We request that you have an official ID (driver's license, Social Security, school picture ID) for everyone in your household. If this is your first visit, you may get food without ID for everyone, but we request on your second visit you have the ID's. If you do not bring the ID's, your food may be limited to only those individuals for whom you have an ID.

## Denton County Friends of the Family

*TTY ESP*

Admin. Offices: 4845 S. I-35 E, Ste. 200, Corinth, TX 76210  
Mailing address: PO Box 640, Denton, TX 76202-0640  
Phone: (Office) 940-387-5131  
24-Hour Crisis Line: 800-572-4031 or 940-382-7273  
Hours: Call for appointment  
Website: [www.dcfof.org](http://www.dcfof.org)

Insurance Accepted: N/A  
New client spots available? Yes

Emergency shelter and free outreach services to those who have been affected by relationship violence and/or sexual assault. 24-hour crisis line, protective residential shelter, individual and group counseling for adults, children, and adolescents, outreach advocacy, legal advocacy, and accompaniment. Thrift store, hospital accompaniment and involvement in the Sexual Assault Nurse Examiner (SANE) program. In addition to the free services for victims of relationship violence and sexual assault, we offer an accredited Violence Intervention & Prevention Program (VIPP) for offenders of domestic violence.

## Denton County Health Department

*ASL ESP*

Office Hours: Mon-Fri, 8am – 5pm  
Clinic Hours: By Appointment

HIV/STD testing, STD clinic, TB clinic, blood pressure screening, diabetes screening, immunizations, dental services, primary health clinic for diagnosis and treatment of minor illness and injury, child health clinic, prenatal services, WIC. Eligibility for some services must be determined prior to service.

Insurance Accepted: Public and Private  
New client spots available? Yes

### Denton Office

Location: 535 S. Loop 288, Denton, TX 76205  
Phone: 940-349-2900; Fax 940-349-2905

### Lewisville Office

Location: 190 N. Valley Pkwy., Ste. 203, Lewisville, TX 75067  
Phone: 972-434-4700; Fax 972-434-4701

## The Family Place

*ASL TTY ESP*

Location: No public address – call for location information.  
Mailing address: PO Box 7999, Dallas, TX 75209-0999  
Phone: 214-559-2170; Fax: 214-443-7797  
24-hour hotline: 214-941-1991  
Hours: Mon-Fri, 9am – 5pm plus evening hours for counseling  
Shelter open 7-days a week, 24-hours  
Contact: Diane Metcalf-Leggette  
Email: [dmleggette@familyplace.org](mailto:dmleggette@familyplace.org)  
Website: [www.familyplace.org](http://www.familyplace.org)

Insurance Accepted: N/A  
New client spots available? Yes



The Family Place provides family violence services to adult victims and their children and perpetrators of family violence.

Outreach counseling for victims and their children:

Central and Southern Dallas: 214-443-7701

Metrocrest: 972-243-1661

Oak Cliff: 214-948-5175

Spanish: 214-443-7704

Additionally, The Family Place provides:

Outreach counseling for survivors of incest 214-443-7701

Counseling for abusers 214-692-8295

Supervised visitation and exchange at FLP Family Center 214-956-0100

All services are free except supervised visitation/exchange and counseling for abusive partners. All services provided in English and Spanish. Evening and Saturday groups are available at most locations.

## Genesis Women's Shelter

*ASL TTY ESP*

Location: No public address

Mailing address: 4411 Lemmon Ave., #201, Dallas, TX 75219

Phone: 214-389-7700 (for counseling); Fax: 214-559-2361

24-hour Hotline 7 days a week (for shelter): 214-946-HELP (4357)

Counseling Office: Mon-Thur, 9am – 9pm; Fri, 9am – 5pm

Contacts: Front Desk 214-389-7700

Website: [www.genesisshelter.org](http://www.genesisshelter.org)

Insurance Accepted: N/A

New client spots available? Yes

Genesis Women's Shelter & Support is a full service domestic violence agency serving women and children impacted by intimate partner violence. Both residential and non-residential services (shelter, transitional housing, counseling, advocacy, case management, legal) are offered free of charge.

## Grayson County Crisis Center

*ASL ESP*

Location: 4200 N. Travis St., Sherman, TX 75092 (Administrative Offices)

Mailing address: PO Box 2112 Sherman, TX 75091

Phone: 903-893-3909; after hours: 903-893-5615

24-hour hotline: 800-259-3909

Website: [www.grayson-crisiscenter.org](http://www.grayson-crisiscenter.org)

Insurance Accepted: N/A

New client spots available? Yes

Grayson County Crisis Center provides support services to victims and children who are survivors of domestic violence and sexual assault, as well as batterer intervention and prevention services.

## Grayson County Homeless Shelter

*ESP*

Physical Address: 331 W. Morton, Denison, TX 75020

Phone: 903-465-6041  
Website: [www.graysoncountyshelter.com](http://www.graysoncountyshelter.com)

Insurance Accepted: N/A  
New client spots available? Yes

A non-profit homeless shelter for displaced individuals and families which serves Grayson and surrounding counties in North Texas as well as Southern Oklahoma. We are a 21-day stay/temporary shelter that places emphasis on guests becoming self-sufficient again. We are not a medical facility. Prospective residents are expected to help with chores as well as actively seek employment and stable housing.

## **“The Group”**

Meeting Location: Confidential  
Phone: 214-455-7316; Fax: 866-388-0757  
Email: [themsmgroup@yahoo.com](mailto:themsmgroup@yahoo.com)

Insurance Accepted: N/A  
New client spots available? Yes

Serving HIV-positive African-American MSM (men who have sex with men) in Dallas and surrounding counties. Health education/risk reduction, STD prevention education, peer education, educational materials, support groups. A peer-driven support group for HIV-positive African-American MSM offering support, empowerment, and education. Mission: To enhance the quality of life for African-American MSM living with HIV, by providing a safe and confidential space to offer support, empowerment, and education.

## **Health Education Learning Project**

*ASL*

Location: 1717 S Main Street, Fort Worth, Texas 76110  
Phone: 817-332-7722; Fax: 817-900-8675  
Hours: M, TH 9:30am - 7pm; T, W, F 9:30am - 5pm  
Website: [helpfw.org](http://helpfw.org)

Insurance Accepted: N/A  
New client spots available? N/A

HELP is a non-profit organization predominately serving gay and bisexual men living, working and playing in Tarrant County. With a concentration on HIV prevention, HELP provides rapid HIV testing, rapid syphilis testing, Condom Distribution and HIV prevention programming.

HELP operates HIV community mobilization programming to expand the scope and reach of HIV prevention services in Tarrant County. In addition, we have a syphilis and gonorrhea prevention education program to expand the knowledge of the importance of extra genital screening for practitioners and at-risk clients.

## **Health Services of North Texas**

*RW ASL TTY ESP*

Contact: Doreen Rue, Chief Executive Officer  
Email: [info@healthntx.org](mailto:info@healthntx.org)

Website: [www.healthntx.org](http://www.healthntx.org)

Insurance Accepted: Public - Call for Private Ins. Coverage

New client spots available? Yes

Provides medical and support services to persons living with HIV/AIDS, especially in the counties of Denton, Collin, Hunt, Rockwall, and Kaufman. Services include medical care and treatment for HIV; help in securing benefits, financial assistance, housing and other resources; health/wellness education; individual counseling; support groups; transportation to medical appointments; and food pantry.

### **Denton Office**

Location: 4308 Mesa Dr., Denton, TX 76207-3426

Phone: 940-381-1501; Fax: 940-387-2520;

Toll Free: 800-974-2437

Hours: Mon-Fri, 9am – 5pm

### **Plano Office**

Location: 2540 Ave. K, #500, Plano, TX 75074

Phone: 972-424-1480; Fax: 972-424-9117;

Toll Free: 800-974-2437

Hours: Mon-Fri, 9am – 5pm

## **Homeward Bound**

*ASL TTY ESP*

Location: 233 West 10th St., Dallas, TX 75208-4524

Mailing Address: P.O. Box 222194, Dallas, TX 75222-2194

Phone: 214-941-3500; Fax: 214-941-3517

Hours: Mon-Fri, 8:30am – 5pm

Contact(s): Wendy Cohen, LCDC, Senior Counselor

Melissa Cade, LBSW, LCDC, Clinical Director

Email: [wcohen@homewardboundinc.org](mailto:wcohen@homewardboundinc.org)

Website: [www.homewardboundinc.org](http://www.homewardboundinc.org)

Insurance Accepted: Public and Private

New client spots available? Yes

An inpatient residential program funded by DSHS serving men and women with dual diagnosis (substance abuse issues and mental disorders) who are also HIV positive.

Provides medical and substance abuse treatment, case management, mental health counseling, nutritional services, individual and group counseling, AA/NA support groups and an alum group for program graduates. Residents voluntarily commit to a 60-day treatment program to promote new life skills and effective ways to manage HIV and their dual diagnosis issues. The program employs a nurse, a physician, licensed counselors, direct service technicians, 24-hour trained staff, and access to medical facilities. Also medical detoxification, intensive residential and outpatient programming for all clients.

## **Hunt County Shared Ministries**

*ASL TTY ESP*

Location: 2805 King St., PO Box 124, Greenville, TX 75403-0124

Phone: 903-455-0545; Fax: 903-455-0546

Hours: Mon-Fri, 9am – noon; Tue & Thu, 5:30 – 7pm

Website: [www.hcsmfish.org](http://www.hcsmfish.org)

Insurance Accepted: N/A

New client spots available? Yes

Helps meet basic emergency needs of families residing within Hunt County. Services include: food pantry, assistance with electric, gas, water and sewer bills, rent or mortgage, assist with access to medical treatment either by payment of office visits, lab work, X-rays, prescription assistance, dental office visits and treatment, and access to obtain eye exams, glasses and other medical treatment.

## **John Peter Smith Hospital - Healing Wings Clinic** *ASL ESP*

Location: 1350 S. Main S Suite 1600 Fort Worth, TX 76104

Phone: 817-702-3701; Fax: 817-702-6924

Patient Contact for Appointments/Information: Danielle Cameron, Clinic Manager

Contact Email: [dcamero01@jpshealth.org](mailto:dcamero01@jpshealth.org)

Hours: Mon-Fri, 8am – 5pm

Website: [www.jpshealth.org](http://www.jpshealth.org)

Insurance Accepted: Public and Private

New client spots available? Yes

The John Peter Smith Hospital - Healing Wings Clinic provides both HIV and Primary Care to the HIV/AIDS population in Tarrant County and surrounding rural counties. We serve, insured, non-insured and under insured. JPS also offers free HIV testing and Pr-Exposure Prophylaxis (PrEP).

## **Legacy Counseling Center**

*RW ESP*

Location: 4054 McKinney Ave., Ste. 102, Dallas, TX 75204-2050

Phone: 214-520-6308 ext. 1; Fax: 214-521-9172

24- Hour Crisis Hotline: 214-207-3953

Office Hours: Mon-Thur, 8am – 5pm; Fri, 8am – noon

Counseling Hours: 6 days a week Mon - Sat, 8am – 9pm

Email: [bob@legacycounseling.org](mailto:bob@legacycounseling.org)

Website: [www.legacycounseling.org](http://www.legacycounseling.org)

Insurance Accepted: N/A

New client spots available? Yes

Offers individual, couple and group mental health counseling, substance abuse treatment and after care, and various therapy/support groups including general HIV/AIDS therapy, HIV+ women, Spanish speaking only, and substance abuse.

Therapists can be provided off site to serve emergency and long-term counseling clients. Emergency walk-in visits are available Mon-Thur, 9 am – 4 pm and Fri, 9 am – noon. Please call ahead if possible.

### **Legacy Grace Project**

Offers HIV+ women counseling services, education, social opportunities and hosts the nation's largest HIV+ Women's Conference annually.

Website: [www.legacygraceproject.org](http://www.legacygraceproject.org)

### **Legacy Founders Cottage**

Location: 828 South Tyler St., Dallas, TX 75208-6251

Phone: 214-941-7373; Fax: 214-941-9393

Hours: 7-days a week, 24-hours

Contact: Brooke Nickerson, Program Director

Email: [brooke@legacycounseling.org](mailto:brooke@legacycounseling.org)

Licensed special care housing facility providing 24-hour care, comfort and services to critically ill people living with AIDS. Services include 24-hour caregiving, meals, housekeeping, companionship, counseling and emotional support, case management, and medical support. Ideal for patients who cannot care for themselves at home.

### **Homebase for Housing**

Location: 4054 McKinney Ave., Ste. 102, Dallas, TX 75204-2050

Phone: 214-520-6308 ext. 340; Fax: 214-279-6747

Office Hours: Mon-Thur, 8am – 5pm; Fri, 8am – noon

Contact: Aretha Beckett

Email: [aretha@legacycounseling.org](mailto:aretha@legacycounseling.org)

Website: [www.homebaseforhousing.org](http://www.homebaseforhousing.org)

Legacy's Housing Resource Center, is Homebase for Housing. This is a service for HIV-positive clients who are homeless, or at risk of being homeless. We process a housing intake and determine what housing options are available to the consumer. We also have a website that offers a searchable database with housing, short-term rental and utility assistance services and emergency shelter information.

### **Master Leasing Housing Program**

Location: 4054 McKinney Ave., Ste. 102, Dallas, TX 75204-2050

Phone: 214-520-6308 ext. 339; Fax: 214-279-6747

Office Hours: Mon-Thur, 8am – 5pm; Fri, 8am – noon

Email: [Gabby@legacycounseling.org](mailto:Gabby@legacycounseling.org)

Website: [www.legacycounseling.org](http://www.legacycounseling.org)

Our master leasing program is for "literally homeless" individuals who are also HIV positive. We sublease one and two bedroom apartments, fully furnished with utilities included at a subsidized rate to the client. We accept applications every Tuesday from 8 am – 3pm.

## **Legal Hospice of Texas**

*RW ESP*

Physical Address 1825 Market Center Blvd., Ste. 550, Dallas, TX 75207

Phone: 214-521-6622; Fax: 214-521-3310

Hours: Mon-Fri, 9am – 5pm

Patient Contact for Appointments/Information

Contact: Pete Flores, Client Services Director

Email: [info@legalthospice.org](mailto:info@legalthospice.org)

Website: [www.legalthospice.org](http://www.legalthospice.org)

Insurance Accepted: N/A

New client spots available? Yes

Provides timely and compassionate legal services to low income persons diagnosed with terminal illnesses or HIV-disease. Provides free legal counsel and representation in the areas of estate planning (wills, financial, medical power of attorney, living wills, guardianship declaration), insurance (health, life, credit, disability, COBRA), employment (benefits, discrimination, ADA, FMLA, return to work and disability issues), credit (debt counseling, creditor harassment), public benefits (Social Security counseling and appeals), and housing (discrimination, eviction).

In addition to these services, LHT maintains a network of attorneys who accept referrals of non-qualifying cases, frequently at a reduced fee. Eligibility for our services is determined by a qualifying diagnosis, residence in our service areas, and limited income. Documentation required includes a current photo identification, proof of residency, physician's letter of diagnosis verifying a terminal condition, HIV disease or end stage of a chronic disease and proof of income or a signed statement of zero income. Legal services are limited to civil issues directly related to the qualifying health diagnosis.

No criminal cases. (Legal advice is not provided by email.)

### **LifePath Systems**

*ESP*

Administrative Office: 7308 Alma Drive, Plano, TX 75025  
Phone: 972-422-5939

Insurance Accepted: Public and Private  
New client spots available? Yes

LifePath Systems is the local behavioral health authority for Collin County, serving adults and children with psychiatric and or substance abuse conditions. We provide mental health and substance abuse screenings and enrollments for all indigent individuals living in Collin County. We also provide services to those with Medicaid, Medicare, CHIP, and other types of insurance and private pay.

### **Behavioral Health Clinic Locations**

Location: 7308 Alma Dr., Plano, TX 75025  
Contact: 972-422-5939

Location: 1515 Heritage Drive, McKinney, TX 75069  
Contact: 972-562-9647

### **Literacy Instruction for Texas (LIFT)**

*ESP*

Location: 1610 South Malcolm X Blvd., Ste. 320, Dallas, TX 75226  
Phone: 214-824-2000  
Patient Contact for Appointments/Information: info@lift-texas.org  
Office Hours: Mon-Fri, 9am – 8:30pm; Fr, 9am- 2pm  
Website: www.lift-texas.org

Insurance Accepted: N/A  
New client spots available? Yes

Classes throughout the DFW area in GED preparation, English as a second language (ESL), and adult literacy.

## **Los Barrios Unidos Community Clinic**

*ASL TTY ESP*

809 Singleton Blvd., Dallas, TX 75212

Mailing Address: Same

Phone: 214-571-6132 Fax 214-651-9514

Patient Contact for Appointments/Information: Candice Vaughn

Hours: Mon.-Fri. 7am – 5pm, Sat. 8am – 4pm

Website: [www.losbarriosunidos.org](http://www.losbarriosunidos.org)

Insurance Accepted: Public and Private

New client spots available? Yes

With locations in West Dallas, South Oak Cliff and Grand Prairie, Los Barrios Unidos Community Clinic provides comprehensive primary care and support services for all ages. Services include family medicine, adult care, pediatrics, obstetrics, behavioral healthcare, laboratory testing, diet and nutrition counseling, an onsite pharmacy, and dental care for children. Medicaid, CHIP, Medicare and private insurance are accepted, and insurance enrollment assistance is provided. Sliding fee scale discounts are available for uninsured patients.

## **Methodist Richardson Medical Center**

*ASL TTY ESP*

Physical Address: 401 W Campbell Road Richardson, TX 75080

Phone: 469-204-6920 Fax: 469-204-6926

Patient Contact for Information: Behavioral Health Helpline @ 469-204-6920

Hours: HelpLine answers phones Monday-Friday 8am - 4pm;

Services are available a variety of times

Website: <http://www.methodisthealthsystem.org/behavioralhealth>

Insurance Accepted: Medicaid and Private

New client spots available? Yes

Our Behavioral Health Services Department provides inpatient, partial hospitalization, and intensive outpatient services to assist with the treatment of mental health and chemical dependency disorders. For inpatient care, patients receive 24-hour nursing care and daily program structure, providing a safe environment during a critical stage of treatment. We have an inpatient wing specifically designated for the older adult population which allows for the nursing staff to assist with medical complexities that often affect older adults. The partial hospitalization program is an outpatient intermediate treatment option which utilizes group therapy and education to help establish effective coping skills. The psychiatric intensive outpatient program has two options- our traditional program and the faith based program. Both programs are group based therapy and education to help the patient maintain daily functioning. The chemical dependency intensive outpatient program is designed to address the issues surrounding addiction recovery and provide patients with structured education, skills training, and understanding to maintain a chemical-free lifestyle. We also offer a specific Impaired Professionals Recovery Program designed for working professionals struggling with addiction.

Hours available:

Inpatient 24/7

Partial hospitalization Monday - Friday 9am-3pm

Traditional psychiatric intensive outpatient Tuesday, Thursday, Friday 9am-12pm

Faith based psychiatric intensive outpatient Monday, Wednesday, Friday 9am-12pm

Chemical dependency intensive outpatient Monday, Wednesday, Friday 6pm-9pm

Impaired Professionals intensive outpatient Tuesday, Thursday, Friday 6pm-9pm

Contact our HelpLine department at 469-204-6920 to learn more about our services or schedule your free assessment.

## Metrocare Services

*TTY ASL ESP*

Administrative Office: 1345 River Bend Dr., Suite 200, Dallas, TX 75247

Phone: 214-743-1200; Fax: 214-630-3469;

Toll Free: 877-283-2121

Contact Email: [metrocare@metrocareservices.org](mailto:metrocare@metrocareservices.org)

Website: [www.metrocareservices.org](http://www.metrocareservices.org)

Insurance Accepted: Medicare/Medicaid, Private

New client spots available? Yes

Metrocare Services is North Texas' leading nonprofit dedicated to helping people with mental illness, intellectual and developmental disabilities, and severe emotional problems live healthier lives. We provide a comprehensive array of individually-tailored services to more than 50,000 individuals each year, of all ages, through programs across Dallas County. Metrocare Services is the safety-net for Dallas County's families who have nowhere else to go to treat a family member's mental health needs. Our mental health centers offer the following services for both adults and children:

- Pharmacy Services
- Psychiatric Evaluations
- Medication Monitoring
- Rehabilitation Services
- Behavioral Treatment Services
- Supportive Counseling & Insight Therapy
- Home & Community-Based Services
- Homeless & Housing Services
- Hospital Transition Services (Liaison)
- Additional supportive services are available to both adults, youth, and adolescents

## Metrocrest Social Services Centers

*ESP*

Location: 13801 Hutton Dr., Ste. 150, Farmers Branch, TX 75234

Phone: 972-446-2100; Fax: 214-594-2171

Office Hours: Mon-Fri, 8am - 5pm and Sat, 9am - 1pm

Contact Email: [info@metrocrestservices.org](mailto:info@metrocrestservices.org)

Website: [www.metrocrestservices.org](http://www.metrocrestservices.org)



Insurance Accepted: N/A  
New client spots available? Yes

Mestrocrest Services is a non-profit that assists clients in Carrollton, Farmers Branch, Addison, Coppell, and Zip Code 75287 in Denton County. We assist with food, financial, clothing, job help, senior programs, and referrals.

## Mission East Dallas

*ESP*

Physical Address: 2914 Oates Drive  
Phone: 972-682-8917 Fax 972-682-0798  
Patient Contact for Information: [after.hours@missioneastdallas.org](mailto:after.hours@missioneastdallas.org)  
Hours: 7:30am-6pm Mon-Thurs. 7:30am-1pm Friday  
Website: [missioneastdallas.org](http://missioneastdallas.org)

Insurance Accepted: Medicaid and Private  
New client spots available? Yes

Mission East Dallas is a Medical and Dental Health Center offering primary medical and dental services. Please call ahead to see if your insurance is in network.

## North Dallas Shared Ministries

*ESP*

Location: 2875 Merrell Rd., Dallas, TX 75229  
Phone: 214-358-8700  
Email: [admin@ndsm.org](mailto:admin@ndsm.org)  
Website: [www.ndsm.org](http://www.ndsm.org)

Insurance Accepted: No  
New client spots available? Yes

A cooperative effort of 52 congregations that combine resources to efficiently deliver effective and appropriate assistance to Dallas' poorest individuals and families. NDSM provides a wide-ranging array of assistance and our programs and services can be grouped into five broad categories: emergency assistance, help in accessing health and community programs, wellness programs, financial independence programs, guide to emergency assistance. Everyone seeking assistance must apply in person. We serve clients and patients on a first-come, first-served basis. All clients must provide a photo ID and proof of address. For many services, clients and patients must also provide additional information such as proof of where they live and/or verification of income. Visit website at [www.NDSM.org](http://www.NDSM.org) for descriptions of each program and specific eligibility and application requirements. Many programs have specific eligibility requirements and some services are restricted to persons living in specific ZIP codes. Emergency assistance: food pantry, financial aid, clothing, senior food program, school uniforms and supplies, rent/utility advances, furniture, birth certificates and IDs, transportation. Wellness programs: eye exam and eyeglass program, medical clinics. Financial independence programs: job counseling, English-as-a second language classes, tax preparation assistance program.

## Parkland Health & Hospital System HIV Services Department

*RW ASL TTY ESP*

Location: 5201 Harry Hines Blvd., Dallas, TX 75235-7708

Phone: 214-590-8000; TTY: 214-590-8948  
Contact: Jane Fitzpatrick, RN, Unit Manager III  
Email: Jane.Fitzpatrick@phhs.org  
Website: [www.parklandhospital.com/HIVServices](http://www.parklandhospital.com/HIVServices)

Parkland Health & Hospital System (Parkland) has five HIV clinic locations that each perform medical and non-medical case management services and new patient intakes. HIV medical care services are available on a "sliding fee scale" basis, but no one is refused medical services based on an inability to pay. Fees and co-pays for all sites are determined by a client's financial screening in accordance with state, federal and local laws. Parkland accepts Medicaid, Medicare and private insurance.

Confidential HIV testing is offered at Parkland's community health centers. Please call 469-419-8322 for available times.

On a referral basis, HIV clinic clients have access to more than 100 specialty and subspecialty clinics at Parkland.

### **Parkland HIV Clinic at Amelia Court**

Location: 1936 Amelia Ct., Dallas, TX 75235-7711  
Phone: 214-590-5632; Fax: 214-590-2832; TTY: 214-590-8948  
Clinic Hours: Mon-Fri, 8am – 5pm; 3rd Thur, 8am – 11:30am  
Case Management Hours: Mon-Fri, 7am - 7pm;  
3rd Thursday 8am - 11:30am

Located at the corner of Harry Hines and Medical District Dr., the Amelia Court HIV Clinic offers medical services to HIV positive patients. On-site services include pharmacy, case management, nutritional counseling and transportation. Behavioral health services are available through referral at the main Parkland Campus.

### **Parkland HIV Clinic at Bluitt Flowers**

Adult HIV Clinic and Youth HIV Clinic (co-located)  
Location: 303 E. Overton Rd., Dallas, TX 75216-5946  
Phone: 214-266-4267; Fax: 214-266-4363  
Clinic Hours: Mon-Fri, 8am – 4:30pm; 3rd Thur, 8am – 11:30 am  
Case Management Hours: Mon-Fri, 7:30am - 5pm; 3rd Thursday 8am - 11:30am

Adult HIV Clinic - provides HIV primary care and support services to patients.  
Youth HIV Clinic – provides HIV primary care and support services for HIV+ youth (aged13-24).

### **Parkland HIV Clinic at Southeast Dallas Health Center**

Location: 9202 Elam Rd. #350, Dallas, TX 75217-4151  
Phone: 214-266-1732; Fax: 214-266-1719  
Clinic Hours: Mon-Fri, 8am – 4:30pm; 3rd Thur, 8 – 11:30am  
Case Management Hours: Mon-Fri, 7:30am - 5pm; 3rd Thursday 8am - 11:30am  
The Adult HIV Clinic provides HIV primary care and support services to patients.

### **Parkland Women's Specialty HIV Clinic at Southeast Dallas Health Center**

Location: 9202 Elam Rd., Dallas, TX 75217-4151  
Phone: 214-266-1870; Fax: 214-266-1890  
Clinic Hours: Mon-Fri, 8am – 4:30pm; 3rd Thur, 8am – 11:30 am

Case Management Hours: Mon-Fri, 7:30am - 5pm; 3rd Thursday 8am - 11:30am  
Parkland HIV Women's Specialty Center provides HIV primary care and support services to HIV-infected women. Comprehensive HIV primary care services including pap smears and clinical STD screenings and reproductive counseling.

### **HIV Testing at Parkland HIV Clinic Sites**

Free, walk-in HIV Testing is available at all Parkland HIV Clinic sites on various days of the week. Call ahead to find the location where testing is available near you. Don't wait. Get Tested. HIV Testing Information: 214-590-1936

### **South Central AIDS Education & Training Center**

The Texas/Oklahoma AETC is based at Parkland and is available to provide training to health care professionals, such as physicians, nurse practitioners, nurses, physician assistants, dentists and dental hygienists for the provision of clinical care to HIV positive patients. Technical assistance is available on an organizational level, visit website at: [www.aidseducation.org](http://www.aidseducation.org).

### **Planned Parenthood of Greater Texas** *ASL TTY ESP*

Administrative Office: Various Locations

Mailing Address: 7424 Greenville Ave., Ste. 206, Dallas, TX 75231-4534

Contact: 800-230-PLAN (7526)

Hours: varies by location - check website for current hours for the location near you

Website: [www.ppgreatertx.org](http://www.ppgreatertx.org)

Insurance Accepted: Public and Private

New client spots available? Yes

Compassionate, expert care available to you at 11 DFW-area Planned Parenthood health centers. Hours, services and phone numbers vary slightly by location. Visit [www.ppgreatertx.org](http://www.ppgreatertx.org) for complete listings. All of our health centers offer rapid HIV testing, STD testing/treatment, individual comprehensive risk counseling and services for HIV risk reduction, and other reproductive health-care services. Online and same-day appointments available. Insurance now accepted

### **Prism Health North Texas** *RW ESP*

#### **Community and Client Services, Administration**

Location: 351 W Jefferson Blvd., Ste. 300, Dallas, TX 75208-4531

Phone: 214-521-5191; Fax: 214-528-5879; Toll Free 866-495-3400

Hours: Mon-Fri, 8:30am – 5pm ; Closed 12pm-1pm

Website: [www.prismhealthntx.org](http://www.prismhealthntx.org)

Contact: Justin Vander, Community Resource Specialist

Email: [resourcespecialist@prismhealthntx.org](mailto:resourcespecialist@prismhealthntx.org)

Insurance Accepted: Public and Private

New client spots available? Yes

Prism Health North Texas is an approved primary entry point for the Ryan White HIV continuum of care. Services include: case management, outpatient medical care, medication assistance for eligible individuals, referrals to mental health and substance abuse treatment, and assistance with improving access to medical care, treatment and support services. It also provides HIV testing, counsel-

ing and education regarding risk reduction and prevention. Prism Health North Texas connects clients to a network of community organizations throughout North Texas to facilitate linkage to medical care, dental services, housing, transportation, food, psycho-social counseling, substance abuse treatment, health insurance assistance, disability and financial assistance, government benefits, financial and legal planning, and caregiver support for clients. Staff are trained and able to work with a diverse population including those with specific needs. Many providers and staff are bilingual Spanish, and interpretation services are available.

Case management services are available at locations in Oak Cliff, South Dallas and Dallas County Health & Human Services. Home visits are possible in certain circumstances. HIV testing, prevention services, and education may be made available for large groups or events on request. The HIVE center provides empowerment programs and social support activities for anyone living with HIV in the community.

### **The HIVE (Empowerment Center)**

2515 Inwood Rd., Ste 213, Dallas, TX 75235

Phone: 972-807-7370

Email: [empowerment.mail@prismhealthntx.org](mailto:empowerment.mail@prismhealthntx.org)

The HIVE is for anyone living with HIV/AIDS, 18 years and older. It is a place to meet, gain support, and develop friendships with other people living with HIV/AIDS in a safe, drug-free environment. It gives opportunities for positive people to participate in fun and exciting social activities that promote a strong, healthy and safe community.

## **Outpatient Medical Centers**

*RW ESP*

### **South Dallas Clinic**

1906 Peabody Ave., Dallas, TX 75215-2821

Phone: 214-421-7848; Fax: 214-421-1119; TTY: 214-231-0151

### **Oak Cliff Clinic**

219 Sunset Ave., Ste. 116-A, Dallas, TX 75208-4531

Phone: 972-807-7370; Fax: 972-807-7381

Hours: Mon-Fri, 8:30am – 5pm

First & third Mon: 10am – 7pm

Closed between noon and 1pm

Contact: Victoria Langston, RN, MSN, Clinic Administration

Email: [victoria.langston@prismhealthntx.org](mailto:victoria.langston@prismhealthntx.org)

Website: [www.aidsarms.org](http://www.aidsarms.org)

Insurance Accepted: Public and Private

New client spots available? Yes

Prism Health North Texas provides comprehensive outpatient health care for people living with HIV and AIDS. Infectious disease, internal medicine, dermatology, and behavioral health services are available on site for individuals re-

ceiving HIV medical care at Prism Health North Texas. Other services include medical and non-medical case management, medication assistance, laboratory, and clinical research trial opportunities. Prescriptions can be filled using the agency's partner pharmacy co-located at Trinity Health and Wellness. All medical services are available on a sliding fee scale, and no one is refused medical services based on his or her ability to pay. Medicaid, Medicare and private insurance are accepted. Bilingual Spanish providers are available.

## Resource Center Dallas

*RW ASL ESP*

### Client Services

Administration Office: 2701 Reagan St., Dallas, TX 75219  
Mailing address (for all sites): PO Box 190869, Dallas, TX 75219-0869  
Phone: 214-528-0144; Fax: 214-599-9661;  
Toll Free: 866-657-AIDS (2437)  
Website: [www.myresourcecenter.org](http://www.myresourcecenter.org)

Insurance Accepted: N/A  
New client spots available? Yes

Resource Center provides services to the North Texas HIV and LGBT communities by operating the Community Center and the Harold Simmons Foundation Health Campus and the Nelson- Tebedo Clinic. The Center provides a vast array of HIV services to the community, including hot meals, a food pantry, case management, insurance assistance, dental care, HIV testing, prevention education, STD testing and treatment, wellness program, mental health counseling for youth and adults, education and prevention outreach to the Latino and African-American communities, and meeting space for the community.

### Food Pantry/Nutrition Center

Location: 2701 Reagan St., Dallas, TX 75219  
Mailing address: PO Box 190869, Dallas, TX 75219-0869  
Hours: Mon - Fri, 9am - 6pm  
Phone: 214-521-3390  
Contact: Daniel Sanchez, Nutrition Center Supervisor  
Email: [dsanchez@myresourcecenter.org](mailto:dsanchez@myresourcecenter.org)

This location offers a food pantry for Resource Center clients.

### Nelson-Tebedo Clinic

Location: 4012 Cedar Springs Rd., Dallas, TX 75219  
Mailing address: PO Box 190869, Dallas, TX 75219-0869  
Phone: 214-528-2336; Fax: 214-528-8436  
HIV Testing Hours: Mon 9am - 5pm; Tue 10am - 6pm; Wed 9am - 6pm  
Thu 9am - 8pm; Fri 10am - 6pm; Sat 9am - 2pm; Sun - Closed  
Contact: J.P. Cano, Clinic Coordinator  
Email: [jcano@myresourcecenter.org](mailto:jcano@myresourcecenter.org)

Nelson-Tebedo Clinic offers anonymous HIV testing, confidential STD testing and treatment, low cost lab services and volunteer opportunities. The clinic operates a monthly transgender wellness clinic and a PrEP Clinic. Note: The Dental Clinic at Nelson-Tebedo was at capacity and not accepting new patients as of July 2016. Call ahead for appointment availability.

## **LGBT Community Center**

5750 Cedar Springs Rd., Dallas, TX 75235  
Mailing address: PO Box 190869, Dallas, TX 75219-0869  
Phone: 214-521-5124; Fax: 214-522-4604  
Hours: Mon-Fri, 9am – 9pm; Sat, 9am – 5pm, Sun, Closed  
Contact: Christian Minnicks  
Contact Email: [cminnicks@myresourcecenter.org](mailto:cminnicks@myresourcecenter.org)

Additional Resource Center programs include: David Bohnett Cyber Center, Diversity Training, FUSE (young men's mentoring program,) Gaybingo Dallas, GEAR (Gender Education, Advocacy and Resources,) Gray Pride (programs for LGBT seniors 50+), Women with Pride, Speakers' Bureau, United Black Ellument (African-American HIV prevention and outreach,) Valor Latino (Latino HIV prevention and outreach,) Youth First (programs and activities for LGBTQ youth ages 14-22), behavioral health, intensive outpatient services and volunteer opportunities.

## **S.A.A.V.E.D., Inc.**

Physical Address: Call for locations  
Mailing Address: P.O. Box 800762 Balch Springs, Texas 75180  
Phone: (214) 774-9857  
Patient Contact for Appointments/Information: Tyeshia Alston  
Hours: M-F 9am – 4pm  
Website: [www.saaaved.org](http://www.saaaved.org)

Insurance Accepted: Public and Private  
New client spots available? Yes

S.A.A.V.E.D., Inc. is a community based organization that provides HIV/AIDS education and support services to individuals living with HIV/AIDS and to communities that are mostly impacted by the disease. We offer a support group for women living with HIV/AIDS and through Recovery First C.D.C. we offer special assistance for HIV positive women who are suffering or fleeing from a domestic violence relationship. Our Phenomenal Woman Program provide women with nutrition and mental health support.

## **The Stewpot**

**ESP**

Location: 1822 Young St., Dallas, TX 75201  
Phone: 214-746-2785, Fax: 214-746-2791  
Hours: Mon, Wed-Fri, 8am – 3:45pm; Tue, 8am – 2:45pm \*Closed from noon - 1pm\*  
Website: [www.TheStewpot.org](http://www.TheStewpot.org)

Insurance Accepted: N/A  
New client spots available? Yes

The Stewpot (of First Presbyterian Church) provides day shelter, casework assistance, Texas ID assistance, Rep Payee services, mailboxes, first aid, dental clinic, medical clinic, referral services, art class and pastoral counseling to the homeless of Dallas on a no-strings-attached basis. Provides children and youth programs year round.

## Tarrant County Public Health

*RW ESP*

1101 S. Main St., Suite 1500 B, Fort Worth TX, 76104  
Phone: 817-321-4850; Fax 817-321-4809  
Hours: M- F 8am - 5pm; Tuesday 10pm - 7pm  
Website: [tarrantcounty.com](http://tarrantcounty.com)

Insurance Accepted: Public and Private  
New client spots available? Yes

The Preventive Medicine Clinic provides: regular monitoring of HIV status, medications for the treatment of HIV and opportunistic infections, facilitation of care for other medical problems a patient may have in addition to HIV, routine pap smears, mammograms, physical examinations, administration of appropriate vaccines to prevent diseases. Pregnant women, patients discharged from the hospital and inmates released from TDCJ are expedited into medical care. All services are provided to adults 18 years and older.

## Workforce Solutions Greater Dallas *ASL ESP*

Multiple Locations (see Below)

### Garland Center

217 N. Tenth St.  
Garland, Texas 75040  
(972) 276-8361

### Grand Praries Center

801 South State Hwy 161 (5th floor)  
Grand Prarie, Texas 75051  
(972) 264-5881

### Irving Center

2520 W. Irving Blvd. (Suite 100)  
Irving, Texas 75061  
(972) 573-3500

### Mesquite Center

2110 N. Galloway Ave. (Suite 116)  
Mesquite, Texas 75150  
(972)329-1948

### Opportunity Center

1610 Malcolm X Blvd. (Suite 201)  
Dallas, Texas 75226  
(469) 802-1800

### Preston at Alpha Center

5955 Alpha Road (Suite 200)  
Dallas, Texas 75240  
(972) 388-5600

### Southwest Center

7330 S. Westmoreland Rd (Suite 200)  
Dallas, Texas 75237  
Phone: 214-745-1054  
Website: [www.wfsdallas-jobseeker.com](http://www.wfsdallas-jobseeker.com)

Workforce Solutions Greater Dallas is the local organization mandated to implement a system of services that complement economic development - as a resource for employers to access the quality employees they need, and training individuals to be successfully employed.

Workforce Solutions administers a broad range of programs to address local workforce issues with business-directed objectives, including job training, workplace education, child care and educational initiatives to provide the necessary support for every citizen of Greater Dallas to be successful at work.

## **Texas Health and Human Services Commission** *ASL TTY ESP*

Website: <http://www.yourtexasbenefits.com>

Visit website for additional locations throughout the state or call 211

### **Food Stamps (SNAP)**

The SNAP (Supplemental Nutrition Assistance Program) food benefits program (formerly called food stamps) helps people with low incomes and resources (assets) buy the food they need for good health. Individuals or families who meet the program's requirements may qualify for SNAP.

### **Medicaid**

Medicaid is the state and federal cooperative program that provides medical coverage to eligible needy persons. Medicaid primarily serves low-income families, non-disabled children, related caretakers of dependent children, pregnant women, the elderly, and people with disabilities.

### **Offices in Dallas County**

All offices open Mon-Fri unless stated differently below.

**Address:** 5455 Blair Rd., Dallas, TX 75231

Phone: 214-750-4619; TDD: 214-750-0527; Fax: 214-891-0513

Hours: 8am – 5pm

Zip Code Coverage: 75205, 75209, 75214, 75225, 75230, 75231, 75240, 75251, 75254, 75359, 75367, 75372, 75380, 75382

**Address:** 1010 Cadiz, Ste. 110, Dallas, TX 75215

Phone: 214-421-7722; TDD: 214-565-6957; Fax: 214-565-6958

Hours: 8am – 5pm

Zip Code Coverage: 75207, 75212, 75215, 75277, 75315, 75334, 75340, 75371

**Address:** 1467 Acton Ave., Duncanville, TX 75137-3338

Phone: 972-709-8075; TDD: 972-708-6102; Fax: 972-708-6209

Hours: 8am – 5pm

Zip Code Coverage: 75104, 75106, 75115, 75116, 75123, 75137, 75138, 75154\*, 75237, 75249\*

**Address:** 1228-A E. Ledbetter Dr., Dallas, TX 75216-6988

Phone: 214-372-4671; TDD: 214-302-3983; Fax: 214-302-5180

Hours: 8am – 5pm

Zip Code Coverage: 75134, 75136, 75141, 75146, 75172, 75216, 75232, 75239, 75241, 75339



**Address:** 12100 Ford Rd., Ste. B400, Dallas, TX 75220

Phone: 214-351-6231; TDD: 214-353-7845; Fax: 214-350-0374

Hours: 8am – 5pm

Zip Code Coverage: 75001, 75006\*, 75007\*, 75008, 75011, 75220, 75229, 75234, 75235, 75244, 75245, 75247, 75248, 75252, 75257, 75258, 75275, 75287\*, 75354, 75356, 75370, 75379, 75381

**Address:** 3910 Gaston Ave., Ste. 200, Dallas, TX 75246

Phone: 214-827-5210; TDD: 214-818-4821; Fax: 214-818-4898

Hours: 8am – 5pm

Zip Code Coverage: 75201, 75202, 75204, 75206, 75210, 75219, 75221, 75223, 75226, 75242, 75246, 75250, 75270, 75313, 75360

**Address:** 801 S. State Highway 161, Ste. 300, Grand Prairie, TX 75051

Phone: 972-795-6500; TDD: 972-642-6755; Fax: 972-642-0462

Hours: 8am – 5pm

Zip Code Coverage: 75050, 75051, 75052, 75053, 75054

**Address:** 440 South Nursery Rd., Ste. 200, Irving, TX 75060

Phone: 972-579-3080; TDD: 972-785-6387; Fax: 972-785-6385

Hours: 8am – 5pm

Zip Code Coverage: 75014, 75015, 75016, 75017, 75019, 75037, 75038, 75039, 75060, 75061, 75062, 75063

**Address:** 6500 Northwest Dr., Ste. 300, Mesquite, TX 75150

Phone: 972-681-9778; TDD: 972-682-3282; Fax: 972-681-1862

Hours: 8am – 5pm

Zip Code Coverage: 75030, 75040, 75041, 75043, 75049, 75088, 75149, 75150, 75182, 75185, 75187, 75218, 75358, 75393

**Address:** 2020 N. Masters, Dallas, TX 75217-3147

Phone: 972-216-0087; TDD: 972-882-8288; Fax: 972-882-8333

Hours: 8am – 5pm

Zip Code Coverage: 75180, 75181, 75217, 75227, 75228, 75303, 75253, 75336, 75357

**Address:** 1059 S. Sherman St., Richardson, TX 75081

Phone: 972-480-5000; TDD: 972-699-2497; Fax: 972-699-2495

Hours: 8am – 5pm

Zip Code Coverage: 75042, 75044, 75045, 75046, 75047, 75048, 75080\*, 75081, 75082, 75083, 75085, 75089\*, 75098\*, 75238, 75243, 75355, 75374, 75389

**Address:** 1111 W. Ledbetter Dr., Ste. 400, Dallas, TX 75224

Phone: 214-372-6370; TDD: 214-302-4315; Fax: 214-302-4275

Hours: 8am – 5pm

Zip Code Coverage: 75203, 75208, 75211, 75222, 75224, 75233, 75236, 75260, 75262, 75263, 75264, 75265, 75266, 75267, 75283, 75284, 75285, 75312, 75323, 75343, 75363, 75376, 75387

\* - This office covers only the Dallas County Portion of the Zip Code

## Texas HIV Medication Program (ADAP)

**ESP**

Location: 1100 W. 49th St., Austin, TX 78756-3101

Mailing Address: Texas Dept. of State Health Services,

Attn: MSJA, MC 1873,

PO Box 149347, Austin, TX 78714-9347  
Phone: 512-533-3000; Fax: 512-533-3178; Toll Free: 800-255-1090  
Hours: Mon-Fri, 8am – 5pm  
Email: [feedback.hivmeds@dshs.texas.gov](mailto:feedback.hivmeds@dshs.texas.gov)  
Website: <http://www.dshs.state.tx.us/hivstd/meds>

Insurance Accepted: Private  
New client spots available? Yes

Provides medications approved by the Federal Drug Administration (FDA) for the treatment of illnesses caused by HIV and other opportunistic infections in financially eligible HIV-infected individuals as prescribed by their doctors. The THMP currently supplies 42 different medications in more than 90 strengths and formulations and is operated through a network of participating pharmacies, local health departments, and public health clinics.

## Turn Around Agenda Family Services

Physical Address: 7140 Library Lane Dallas, TX 75232  
Mailing Address: 1808 W. Camp Wisdom Rd. Dallas, TX 75232  
Phone: 469-567-1793 Fax 972-224-0090  
Patient Contact for Appointments/Information: 469-567-1793  
Hours: 9am – 5 pm Mon - Friday  
Website: <http://www.turnaroundagenda.org/>

Insurance Accepted: N/A  
New client spots available? Yes

The Mission of The Turn-Around Agenda is to rebuild communities from the inside out. TTA has served as an agent for change, developing an array of program initiatives to address the critical needs of urban youth and families in the greater Dallas community. Also, TTA is currently working with 73 public schools in the Dallas, Lancaster, DeSoto, Duncanville and Cedar Hill school districts, offering school-based mentoring, life skills education and a variety of support services to students and their families.

## UT Southwestern Medical Center

### Community Prevention and Intervention Unit *ASL TTY ESP*

Location: 8150 Brookriver Dr., Ste. S400, Dallas, TX 75247  
Phone: 469-291-2800; Fax: 469-291-2861  
Hours: By appointment. Mon-Fri, 8am – 5pm Other hours available.  
Website: [www.utsouthwestern.edu/cpiu](http://www.utsouthwestern.edu/cpiu)

Insurance Accepted: N/A  
New client spots available? Yes

The Community Prevention and Intervention Unit (CPIU) of the Department of Healthcare Sciences is involved in a wide spectrum of activities to help prevent sexually transmitted diseases, including HIV and other health-related conditions. Services include HIV testing, linkage to care for individuals living with HIV/AIDS, teen pregnancy prevention, surveillance and epidemiology, research, and prevention interventions.

## UT Southwestern Medical Center Dallas Family Access Network (DFAN)

*ESP*

Location: 8150 Brookriver Dr., Ste. 400  
South Tower, Dallas, TX 75247-8526  
Phone: 469-291-2899; Fax: 469-291-2888  
Hours: 8:30am - 5pm  
Email: [dallasfan@utsouthwestern.edu](mailto:dallasfan@utsouthwestern.edu)  
Website: [www.dallasfan.org](http://www.dallasfan.org)

Insurance Accepted: N/A  
New client spots available? Yes

DFAN is a Ryan White CARE Act Part D program that provides coordinated access to health care and social services for HIV impacted families through a network of agencies. Services include HIV primary medical care, HIV specialty OB/GYN care, case management, mental health, substance abuse counseling, transportation and referrals to other medical subspecialties. Other social services includes peer advocacy support for HIV positive women and youth 13-24, enrichment support for positive women, prevention education, risk reduction interventions, and HIV counseling and testing.

## Veterans Affairs North Texas Health Care System

*ASL TTY ESP*

Location: 4500 S. Lancaster Rd., Dallas, TX 75216-7167  
Phone: 214-742-8387; Toll Free: 800-849-3597  
TeleCare: Available Mon – Fri 8am – 4:30pm (press 2)  
TeleNurse: Available 24/7 (press 2)  
Patient Contact for Appointments/Information: Penny Kerby ([penny.kerby@va.gov](mailto:penny.kerby@va.gov))  
Hours: 8am – 4:30pm  
Website: [www.northtexas.va.gov](http://www.northtexas.va.gov)  
Or visit MyHealthVet at [www.myhealth.va.gov](http://www.myhealth.va.gov)

Insurance Accepted: Public and Private  
New client spots available? Yes

VANTHCS provides comprehensive health services to eligible Veterans through primary, tertiary and long-term care in many areas including medicine, surgery, mental health and rehabilitation. The 822-bed system has a Spinal Cord Injury Center, Domiciliary Care Program and Community Living Center with dedicated hospice unit. The Polytrauma Suite provides specialized treatments and therapies to service men and women returning from Iraq and Afghanistan. Other medical services are available including HIV/AIDS care.

## Visiting Nurse Association

*ASL TTY ESP*

Location: 1600 Viceroy Dr., Ste. 400, Dallas, TX 75235  
Phone: 214-689-0000; Fax: 214-689-2300; Toll Free: 800-CALL-VNA  
Hours: Mon-Fri, 8am – 5pm; 24-hour on call  
Contact: Cara Mendelsohn, Director of Community Engagement  
Email: [gethelp@vnatexas.org](mailto:gethelp@vnatexas.org)  
Website: [www.vnatexas.org](http://www.vnatexas.org)

Insurance Accepted: Public and Private  
New client spots available? Yes

VNA is the community's most trusted provider of quality healthcare services in the home and is the oldest, most experienced Hospice Care provider in Texas. Established in 1934, VNA is a nonprofit organization that helps our elderly neighbors and loved ones maintain their independence by providing the services that allow them to age where they are happiest and most comfortable – at home. Caring, listening and responding to our patients' quality of life and comfort issues is what we have done for more than 80 years. VNA offers Meals on Wheels in Dallas County, and VNA Hospice and Private Care in Collin, Cooke, Dallas, Denton, Ellis, Grayson, Henderson, Hunt, Kaufman, Navarro, Rockwall, Tarrant and Van Zandt counties.

## **VITAS Innovative Hospice Care**

*TTY ESP*

Location: 14651 N Dallas Parkway, Ste. 812 Dallas, TX 75254

Phone: 214-424-5600

Admissions: 214-424-5600

Insurance Accepted: Public and Private

New client spots available? Yes

Provides end of life hospice care for clients in the Dallas/Fort Worth area as well as offices in Greenville and Denton, including: regular home care, continuous crisis care and inpatient care at our VITAS Inpatient Units in Carrollton and Fort Worth, Texas. Registered Nurses on duty 24-hours a day, 365-days a year for emergent client needs. VITAS cares for clients with primary or secondary HIV diagnosis. An evaluation appointment can be made anytime at the client/family convenience.

## **White Rock Friends**

*ESP*

Location: 9353 Garland Rd., Dallas, TX 75218-3639

Phone: 214-324-1193; Fax: 214-320-0098

Hours: First three Tuesdays and Saturdays of each month 10am – 2pm

Contact: Rev. Douglas Shaffer, 214-320-0043, ext. 29

Email: douglas@whiterockchurch.org

Website: www.whiterockfriends.com

Insurance Accepted: N/A

New client spots available? Yes

General Store stocks cleaning supplies, toiletries, pet foods, and a small number of items that are usually not stocked through the standard food pantries. Free hot lunch for HIV+ clients is offered on the first three Saturdays of each month from 11 am – 1 pm.

## SECTION X

### NATIONAL HOTLINES

AIDS Information Line 800-448-0440

AIDS/HIV Nightline (Suicide Prevention) 415-434-AIDS

American Civil Liberties Union National Prison Project 202-393-4930

CDC National AIDS & STD Hotline  
English 800-CDC.INFO  
Spanish 800-CDC.INFO  
TTY/TDD 888-232-6348

Drug Abuse Hotline, National Institute on Drug Abuse  
(English) 800-662-4357

Feminist Women's Health Central 800-877-6013

Gay Men's Health Crisis Hotline 212-807-6655

Hemophilia and AIDS/HIV Network for Dissemination of Information  
800-424-2634

HIV Telephone Consultation Service (Clinician line) 800-933-3413

PEP Line (Post Exposure Prophylaxis) 888-448-4911

International Foundation for Gender Education 781-899-2212

Latino Commission on AIDS 212-675-3288

National Black Leadership Commission on AIDS 212-614-0023

National Institute of Allergy & Infectious Disease  
AIDS Clinical Trials/AIDS Info 800-874-2572

National Minority AIDS Council (NMAC) 202-483-6622

National STD Hotline 800-227-8922

Project Inform, National HIV Hotline 800-822-7422

Social Security Administration 800-772-1213

#### INFORMATION ONLINE

[www.actis.org](http://www.actis.org) | [www.aidsmeds.com](http://www.aidsmeds.com)  
[www.kaiseredu.org/Topics/HIV\\_AIDS.aspx](http://www.kaiseredu.org/Topics/HIV_AIDS.aspx) | [www.cdc.gov](http://www.cdc.gov) | [www.gmhc.org](http://www.gmhc.org)  
[www.medlineplus.gov](http://www.medlineplus.gov) | [www.rcdallas.org](http://www.rcdallas.org)

Information presented on any of the web sites listed above does not constitute an endorsement of any health or exercise regimen, program therapy, health care provider, place of business, political affiliation, religious conviction or philosophy. In all medical matters, we suggest consulting a physician of your choice who should be recognized as your ally in health decisions.

## SECTION XI

### COMMENTS/CORRECTIONS

We welcome feedback from the community! If there is an organization that is not listed but would be helpful, please suggest it and we will follow up with them. We would also like to know the ways this Handbook is useful to you.

Send us an email at [HIV-Handbook@phhs.org](mailto:HIV-Handbook@phhs.org)

Or Visit:

<https://www.surveymonkey.com/r/H6PZgWW>

To take a brief survey regarding this resource, or scan the QR Code below with your smartphone to be taken directly to the survey.



PDF versions of this Handbook can be found at:  
[www.aidseducation.org/materials/](http://www.aidseducation.org/materials/)  
[www.parklandhospital.com/HIVServices](http://www.parklandhospital.com/HIVServices) &  
[www.dallascounty.org/department/rwpc/resources.php](http://www.dallascounty.org/department/rwpc/resources.php)

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for "35 Years of HIV" AIDS Ribbon















# LABORATORY TRACKING

Date	Viral Load	CD-4	Weight	Blood Pressure	Nutrition Needs	Questions

















# Parkland

Designed and Researched by  
Parkland Health & Hospital System  
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1936 Amelia Court Professional Building Dallas, TX 75235-7706  
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Fax: 214-590-2832  
[www.parklandhospital.com/HIVServices](http://www.parklandhospital.com/HIVServices)

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